# Mulberry e-bikes

May 2022

Find out everything you need to know our Go BYKKO e-bikes.


**ABOUT THE E-BIKES**

**E-bikes at Mulberry**

E-bikes now available for residents to use.

**Get involved**

Find out how much it costs to hire an e-bike and how to set up an account.

**Using your e-bike**

Get pedalling with these easy to follow instructions.


MULBERRY
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## E-bikes at Mulberry

**We are pleased to provide our Mulberry residents with a free one-hour pass per apartment, every day for 12 months. This initiative is brought to you by the ART Group and e-bike share provider, BYKKO.**

An e-bike is a bicycle that can be powered both by human power and electrical power. Our e-bikes are pedal assist means that the bicycle's electric motor only operates while you are pedalling. So, yes, you do have to pedal, however you can choose how hard or how easy you want your ride to be. They are great fun to ride and are easy to use, and the pedal assist feature opens up the world of cycling, especially if you normally avoid riding up hills!

### About BYKKO

**BYKKO is a multi-award-winning Australian green tech provider of electric bike sharing and e-mobility systems.** Their solutions are designed to reduce reliance on cars and carbon footprint. They use technology to encourage people to have an active and healthy lifestyle which has a positive impact on the community well-being. BYKKO fully integrated e-mobility platform supports a wide range of applications.

They partner with state and local governments for public schemes, help plan and implement e-bike programs for residential developments as well as providing solutions for independent business operators and corporate fleets. Follow @BYKKO on Instagram and Facebook for riding inspiration or LinkedIn and Twitter for the latest news about e-bikes and smart mobility.




# Using your e-bike

**Once the bike is unlocked from the dock the bike, its lights and power assist function will turn on automatically. All you need to do is start pedaling.**

Riders must wear helmets provided or they bring their own to use.

The bikes must be returned and docked at the same station of origin.

Riders can park the bike before returning to the station, just secure the bike using the steel cable and the bike lock on the back wheel. Once the rider returns to the bike, the back wheel lock can be unlocked with a tap on your phone.

The battery range is up to 70 km depending on the level of usage. The battery is recharged every time the bike is docked back at the docking station. If the battery is completely flat, it will take up to four hours to be fully recharged.

The LCD display on the handlebar will display the remaining distance so the user can plan the return trip. However, if the battery goes flat, the bike can be used as a normal push bike.

The e-bikes are available 24/7 with helmets on the e-bikes or you can bring your own helmet.

There are more questions and answers available at mulberry.bykko.net

# E-bike hire rates

## Mulberry residents

**One-hour pass FREE,** MAX one bike per pass. Pass is valid for one hour from when you unlock the bike from the station. If the bike is returned after the pass has expired, continuous usage will be charged $2 per 10 minutes. Daily cap is $48 per bike. Once you have reached the daily cap (four hours of riding), the rest of the day is free. Mulberry residents will receive an unique PROMO code to activate the free one-hour pass.

## Visitors/general public

**One-hour pass of $15 (PREPAID)**, MAX one bike per pass. Pass is valid for one hour from when you unlock the bike from the station.

**Four-hour pass of $35 (PREPAID)**, MAX one bike per pass. Pass is valid for four hours from when you unlock the bike from the station.

**Four-hour pass for two of $55 (PREPAID)**, MAX two bikes per pass. Pass is valid for eight hours from when you unlock the bike from the station.

**Weekly pass of $95 (PREPAID)**, MAX one bike per pass. Pass is valid for seven days from when you unlock the bike from the station.

**All visitor/general public passes:** If the bike is returned after the pass expires, continuous usage will be charged $2 per five minutes. The pass value will be charged when the pass is selected and there is an additional $50 holding deposit on your card which will be released when the bike is returned.

**Setting up an account**

1. Go to mulberry.bykko.net or scan the QR code on the dock.
2. Register using the email address and mobile phone number for validation
3. Select a rate or pass and enter credit/debit card info
4. Mulberry residents – enter the PROMO code provided by the Property Manager
5. Read and accept the T&C to finalise the registration
6. Scan the QR code at the dock to unlock the bike