SABBATH SETTING

This setting is designed for religious faiths that observe a ‘no work’ requirement on the Sabbath.

While your oven is in Sabbath setting

- The display, dial halos and indicators will be unlit, the buttons will be unresponsive.
- No tones or beeps will sound.
- No alert codes or temperature changes will be displayed.
- The oven lights will stay on. If you want the oven lights to be off during Sabbath setting, first select the ‘Lights off’ option as described in ‘User preference settings’, and only then set Sabbath setting.
- Bake is the only function available in Sabbath setting.

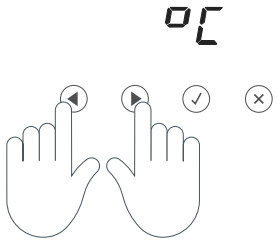
How to set Sabbath setting



1. Select the Bake function.

Set the desired temperature.

Wait until the oven starts up.

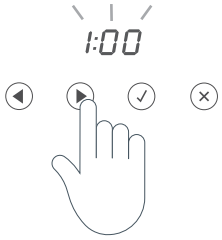


2. Press and hold the scroll ◂ ▸ buttons together for 3 seconds to enter the user preference menu.



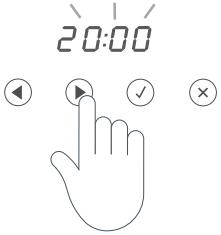
3. Press the right scroll ▸ button to scroll to the Sabbath setting.

Press the select ✓ button to select the Sabbath setting. The default option is ‘Sabbath off’.



4. Press the select ✓ button to activate the option.

- The display will flash 1:00 .





5. Press the scroll ◂ ▸ buttons to set the time (hrs). You may set the time up to 99 hours.

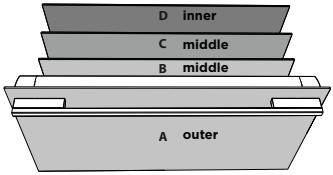
6. Press the select ✓ button to activate the option.

The display, indicators and dial halos will be unlit and unresponsive, but the oven will bake until you quit Sabbath setting.

To quit Sabbath setting

Press and hold the cancel × button until the time of day appears in the display and the oven turns off.

DOS	DON'TS
• Before any manual cleaning or maintenance, first wait for the oven to cool down to a safe temperature to touch, then disconnect it from the power supply. • Read these cleaning instructions and the 'Safety and warnings' section before you start cleaning your oven. • See the following pages for instructions on removing and refitting different parts of the oven for cleaning. • To prevent soiling from becoming 'baked on' and stubborn, we recommend removing any spills, food or grease stains from the oven cavity enamel after each use. • Always clean the inner glass pane before starting a Self Clean cycle (where available).	• Always remove oven shelves and sideracks before starting a Self Clean cycle (where available). • Don't use a steam cleaner. • Don't keep flammable substances in the oven. • Don't use or any abrasive or harsh cleaners, cloths, scouring pads or steel wool. Some nylon scourers may also scratch. Check the label. • Don't leave alkaline (salty spills) or acidic substances (such as lemon juice or vinegar) on the oven surfaces. • Don't use cleaning products with a chlorine or acidic base.

WHAT?	HOW?	IMPORTANT!
Glass surfaces (oven door panes, control panel)	Door comprises a total of 4 glass panes  • To clean glass pane B-D, you will first need to remove the door and the panes. For instructions, see page 31. **1.** Clean with a solution of mild detergent or baking soda and hot water, then wipe dry. **2.** Wipe with a glass cleaner and dry with a soft, lint-free cloth.	**Don't use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the glass surfaces. These scratch the glass and may damage its special coating, which in turn could result in the glass cracking or shattering.** **Even if you only clean the inner pane (D), remove the door and the pane first.** **Cleaning the glass with the pane in the door may result in cleaning liquid running down the gaps and drying onto internal components.** **Take particular care when cleaning the control panel glass Only use a damp cloth with detergent.**
Dials	Clean with a solution of mild detergent and hot water, then wipe dry.	**Do not use stainless steel or oven cleaner, scouring pads, steel wool or abrasive items on the dials as doing so may damage their coating.**

Manual cleaning

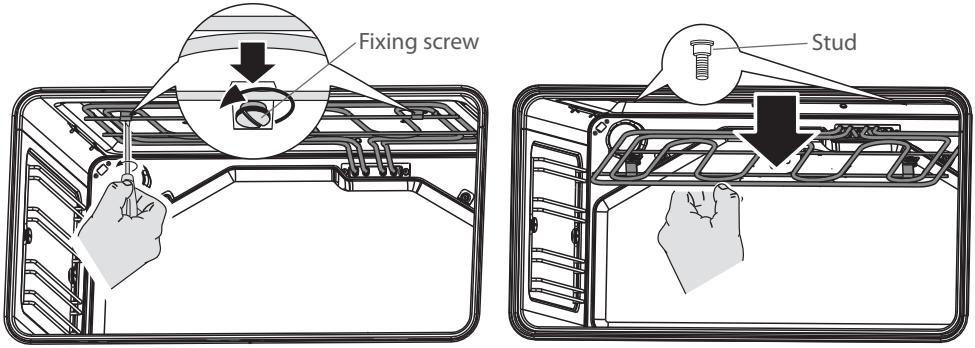
WHAT?	HOW?	IMPORTANT!
Ovew	To clean light soiling off the enamelled surfaces: **1.** Wipe with a damp cloth and a solution of hot water and mild detergent. **2.** Wipe dry with a soft cloth. **To clean stubborn, 'baked on' soiling or the whole oven cavity:** Use the Self Clean function. See 'Using the Self Clean function' for instructions.	• **To prevent soiling from becoming 'baked on' and stubborn, we recommend removing any easy -to -reach spills, food or grease stains from the enamelled surfaces after each use. Doing so will reduce the need for using the Self Clean function frequently.**
Grill tray **Grill rack** **Side racks** **Oven shelves** **Rotisserie parts** **Baking tray**	Clean with a solution of mild detergent and hot water. Pre-soak stubborn burnt-on stains. Except for the baking tray, these parts are also dishwasher safe.	**You don't need to remove the four lock studs from the grill tray. They can be soaked and cleaned while fixed to the tray.** • **Never leave any of these parts in the oven during a Self Clean cycle. They will get discoloured or damaged.**
Oven seal	Do not clean this part.	
Oven vent louvres	Wipe with a damp cloth.	**Take care not to let any liquid run down the louvres of the oven vent.**

Drop-down grill element

Important!

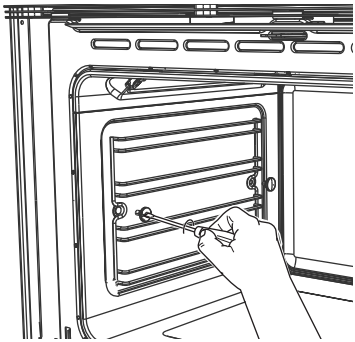
Turn off the oven at the wall and wait until the element has cooled completely before starting.

- To lower the grill element: use a flat-head screwdriver or a small coin to loosen the element fixing screws.
- When you have finished cleaning the oven ceiling, raise the grill element and screw the element fixing screws back onto the studs. Make sure that the fixing screws are tightened and the element is held securely in place.
- The grill element itself is self-cleaning.



Removing and replacing the side racks

- Use a flat-head screwdriver or a small coin to loosen the fixing screws.
- When replacing the side racks, make sure that you tighten the fixing screws.



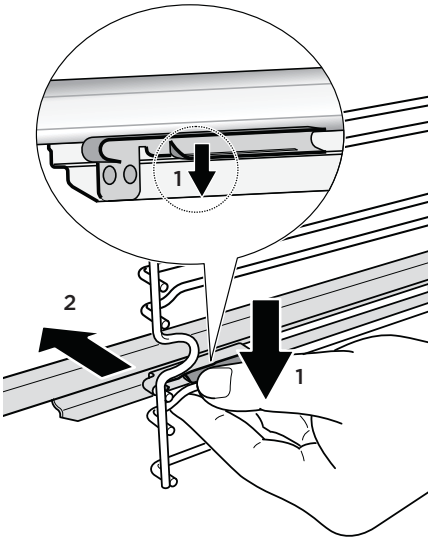
Removing and refitting the sliding shelf supports

IMPORTANT!

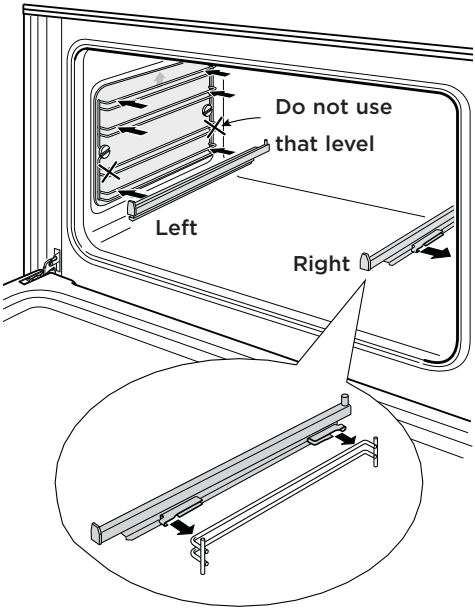
- Remove the side racks first to make removing the sliding shelf supports easier.
- The sliding shelf supports can only be used on shelf position 1, 3 and 4. They cannot be used on shelf position 2.

When refitting the sliding shelf supports, make sure that you fit:

- the side racks first
- the slides to the top wire of the shelf position
- both sides of each pair of slides
- both slides on the same level.



Removing the sliding shelf supports



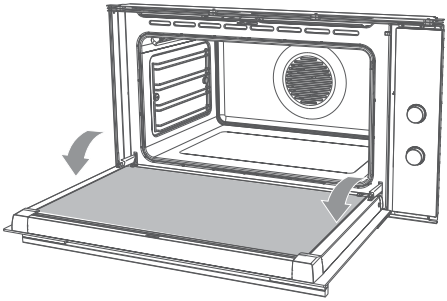
Refitting the sliding shelf supports

Removing the oven door

We recommend to remove the door to easily clean the interior parts of the oven or replace the light bulb(s).

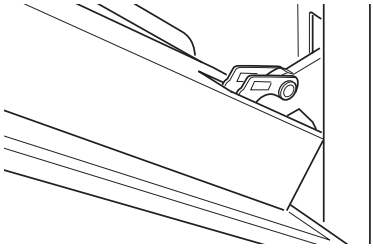
Important!

- **Be careful when removing the door. If you are not sure, do not attempt to remove the door.**
- **Ensure the oven and all its parts have cooled down. Do not attempt to handle the parts of a hot oven.**

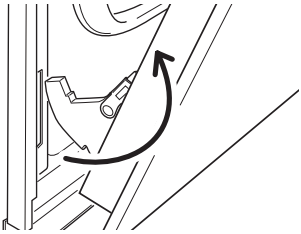


1. Ensure you have prepared enough space for resting the door and its glass panes on a clean, flat surface.

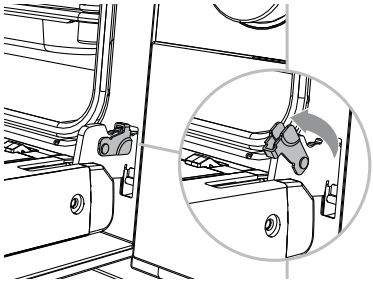
2. Open the door to its full extent.



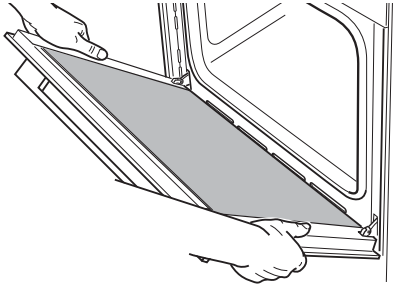
4. Gently close the door until the left and right hinge levers are hooked to the door.



6. Lift the door and disengage the hinges. Rest the door on a soft surface.
Ensure you lay it with the handle side down.

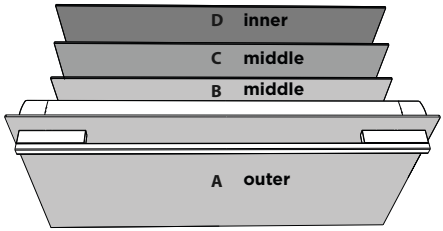


3. Open the levers on the left and right hinges to their full extent, as shown.



5. Hold the door firmly, as shown.

During the Self Clean Cycle, if soiling is left on the glass, it will become burnt making it very difficult to remove.



Removing and replacing the door glass panes for cleaning

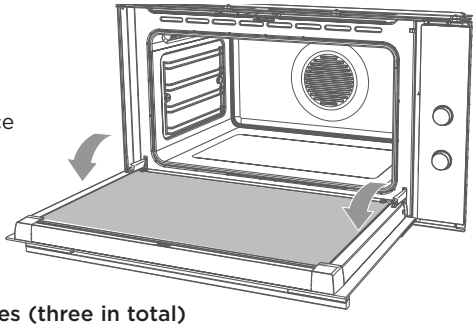
The oven door has four panes of glass.
The inner and middle panels can be removed to make cleaning the glass easier.

Important!

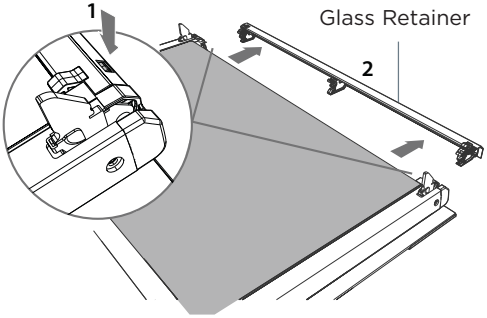
- **the oven door is heavy (14 kg). If you have any doubts, do not attempt to remove the door.**
- **Take extreme care when handling the glass pane. Avoid the edges of the glass bumping against any surface. This may result in the glass shattering.**
- **Don't use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the glass surfaces. These scratch the glass which in turn could result in the glass cracking or shattering.**
- **If you notice any sign of damage on any of the glass panes (such as chipping or cracks), do not use the oven. Call your Authorised Repairer or Customer Care.**
- **Ensure you replace the inner glass pane correctly. Do not use the oven without the inner glass pane correctly in place.**
- **If the glass panes feel difficult to remove or replace, do not force it. Call your Authorised Repairer or Customer Care for help. Note: service visits providing assistance with using or maintaining the oven are not covered by your warranty. Note: service visits providing assistance with using or maintaining the oven are not covered by your warranty.**

To remove the inner glass panes

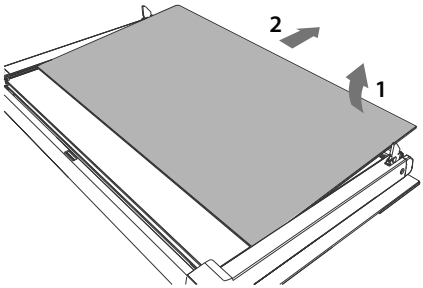
1. Remove the oven door following the instructions. Lay it on a protected surface with the handle down.



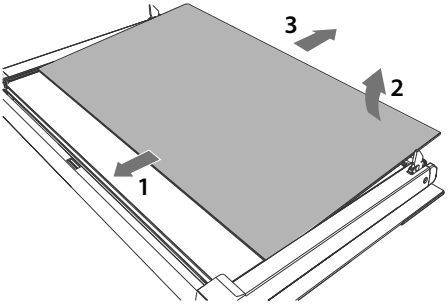
Remove the inner and middle glass panes (three in total)



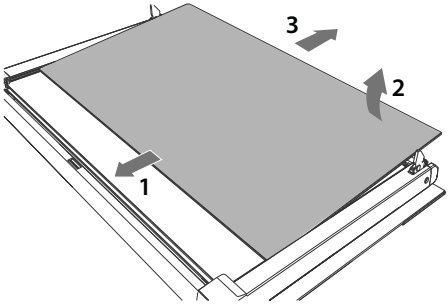
1. Press down on both tabs (1) to release the glass retainer (2).



2. Lift the inner pane (D) slightly (1), then gently slide out (2).



3. Slide the first middle pane (C) slightly towards yourself (1), then lift (2) and slide out (3).

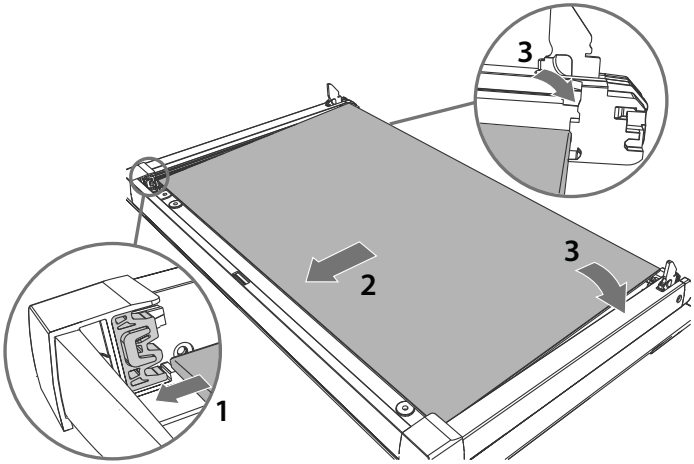


4. Slide the second middle pane (B) slightly towards yourself (1), then lift (2) and slide out (3).

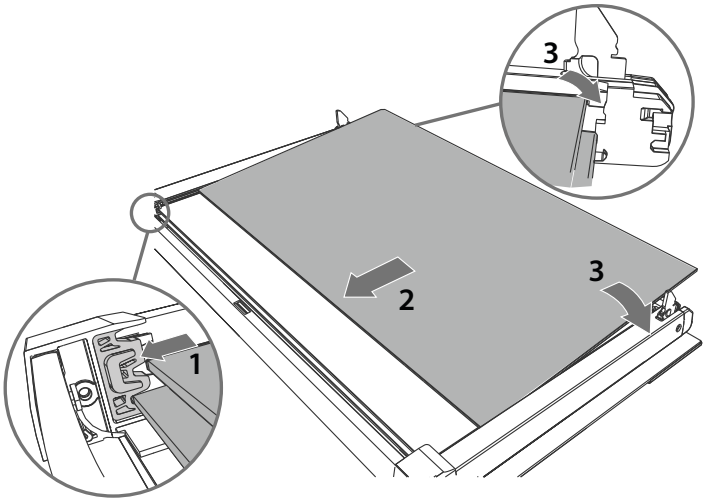
After cleaning, replace the glass panes

When replacing the glass panes, make sure that:

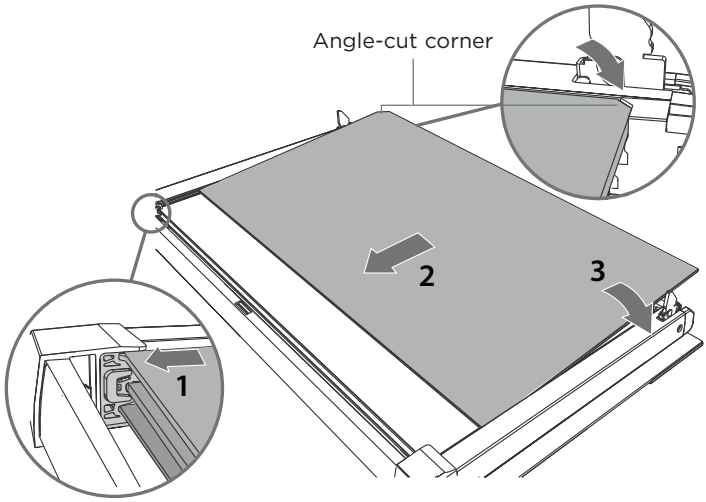
- All three panes are replaced correctly, as shown. Each pane must be in the position described below in order to fit into the door and to ensure that the oven operates safely and correctly
- Extra care is taken not to bump the edges of the glass against any object or surface
- Panes are not forced into place. If you are experiencing difficulties replacing the panes, remove them and start the process again from the beginning. If this still does not help, call Customer Care.



1. Take either one of the middle panes (B or C) and hold it firmly. Insert it in the lowest pair of grooves (1), push it slightly towards yourself (2) and gently lower into place (3). Note: the two middle panes (B and C) are identical.

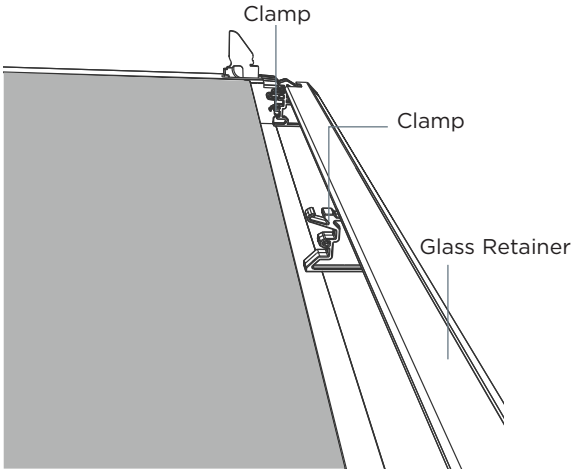


2. Take the other middle pane and hold it firmly. Insert it in the next pair of grooves (1), push it slightly towards yourself (2) and gently lower into place (3).

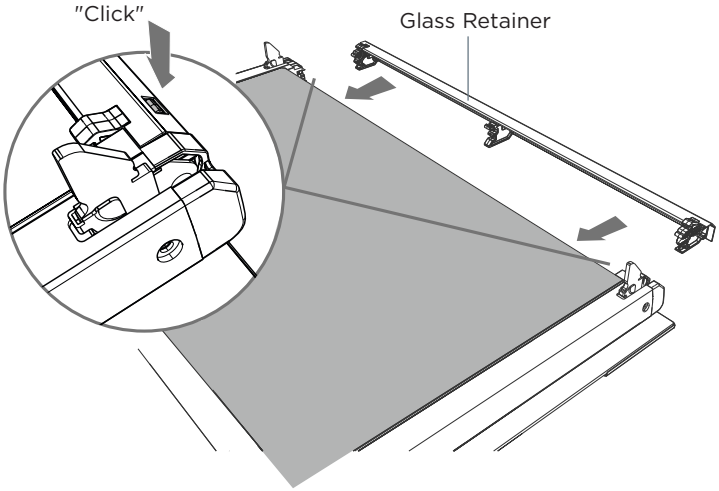


3. Take the inner pane (D), holding it with the angle-cut corner orientated as shown. Insert it in the uppermost pair of grooves (1), push it slightly towards yourself (2) and gently lower into place (3).

IMPORTANT!
Make sure that the angle-cut corner of the inner pane (D) is at the bottom of the oven door, on the left-hand side. It has to be in this position for the door to function correctly.



4. Position the glass retainer, as shown. It should sit on the bottom edge of the outer glass (A). Check that the clamps of the glass retainer are not deformed or damaged.

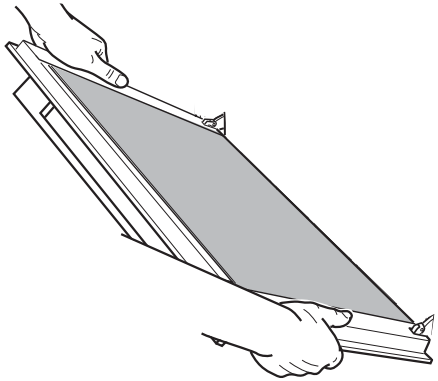


5. Gently push the glass retainer back into place. You should be able to hear the tabs on both sides click as they lock the glass retainer in.

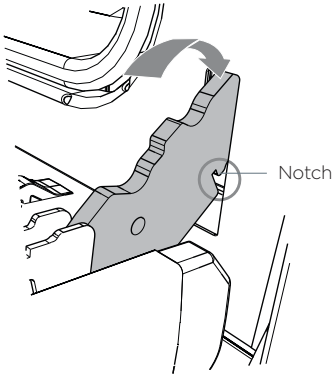
6. Refit the door

IMPORTANT!
Make sure the glass retainer is correctly and firmly in place and that the glass panes are secure.

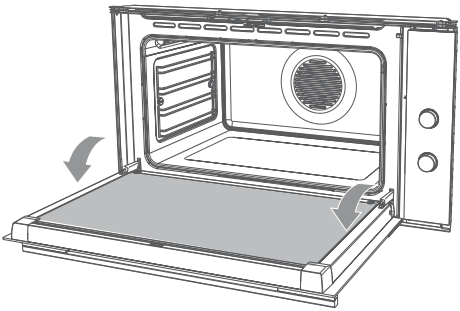
Refitting the door



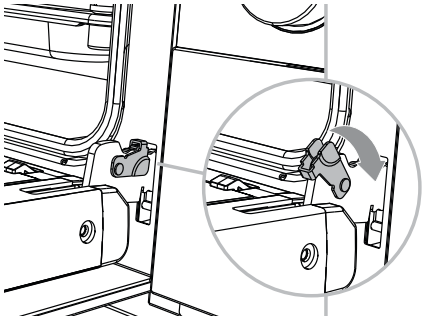
1. Hold the door firmly.



2. Insert the hinge tongues into the slots, making sure that the notches on both sides drop into place as shown.



3. Open the door to its full extent.



4. Fully close the levers on the left and right hinges, as shown.

5. Close the door and check that it is properly in place: it should sit square to the oven vent louvres and the control panel.

- During the pyrolytic Self Clean cycle the extremely high temperature burns off and breaks down grime and grease deposits. All that is left is a small amount of grey ash that you can easily remove.
- There is a choice of Self Clean cycles:
- Self Clean (3 hours) (for normal soiling).
- Light Self Clean (2 hours) (suitable for a light or localised soiling).

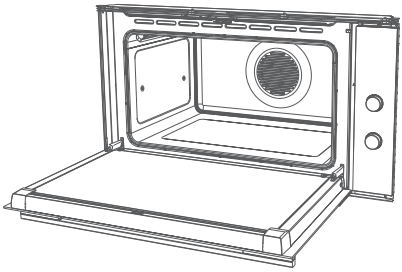
IMPORTANT!

- **You must clean the inside glass door panel BEFORE starting a self-clean cycle. Failure to do this may result in permanent staining or marking of the door glass.**
- **Do not use oven cleaners, any degreasing cleaners, or oven liners.**
- **Make sure you remove the side racks, oven shelves and trays, rotisserie and all other bakeware and utensils from the oven before starting a Self Clean cycle. If left in the oven, they will become permanently discoloured or damaged; items made from combustible materials (e.g. wood, fabric, plastic) may even catch fire.**
- **Do not use your oven to clean miscellaneous parts.**
- **Make sure the room is well ventilated.**
- **Before starting a Self Clean cycle, make sure you move any pet birds to another, closed and well-ventilated room. Some pet birds are extremely sensitive to the fumes given off during a Self Clean cycle, and may die if left in the same room as the oven during such a cycle.**
- **During a Self Clean cycle, the oven reaches higher temperatures than it does for cooking. Under such conditions, the surfaces may get hotter than usual and children should be kept away.**
- **The oven door will be locked during the Self Clean cycle (approximately 3 hours).**
- **If there are cracks or flaws on any of the oven door glass panes, if the oven seal is damaged or worn, or if the door does not close properly, do not start a Self Clean cycle. Call your Authorised Repairer or Customer Care.**

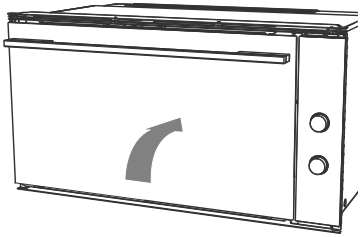
To start a Self Clean cycle

1. Remove oven shelves, side racks and all other accessories, bakeware, and utensils.

- Wipe up any spills. Failure to do so may discolour the oven surfaces.
- Check the inner glass pane of the oven door (D). If it has soiling on it (e.g. stains from greasy splatter), you will need to clean it manually before starting a Self Clean cycle.
- For instructions, see ‘Care and cleaning’.



Important
If soiling is left on the glass, it will become burnt on during the Self Clean cycle, making it very difficult to remove.



2. Close the oven door firmly.

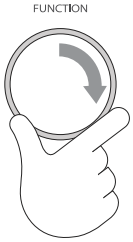
1. Select the Self Clean function. The display will flash 0:00



2. Press the right scroll button once for the **Self Clean cycle -** the display will flash 3:00 (3 hours), or

Press the right scroll button a second time for the Light Self Clean cycle - the display will flash 2:00 (2 hours)

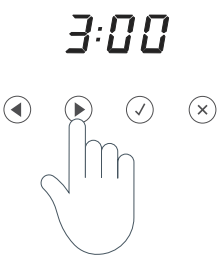
The temperature indicator will be blank, as temperature cannot be adjusted.



3. Press the select button to start the Self Clean cycle.

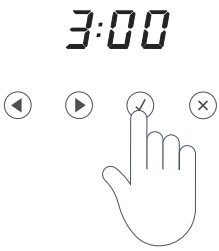
- The time will start counting down.
- For your safety, the oven door will automatically lock and remain locked during the cycle.
- Note: if the select button is not pressed within 15 seconds, the oven will automatically turn off. Start from step 3 again.
- The display will show **DOOR** if the door is not shut properly. See 'Troubleshooting'.
- If the door is not shut properly within 30 seconds, the oven will automatically turn off.





During the Self Clean cycle

- the temperature and function halos will remain off.
- the Self Clean function will be lit.
- the display will countdown the time remaining.
- the cancel button will glow red.



When a Self Clean cycle has finished

The oven will:

- emit a long tone
- automatically turn off
- automatically unlock the door.

In a few seconds, the display will show the time of day.

You need to:

1. wait for the oven to cool down completely

2. remove the grey ash with a small brush or damp cloth

3. wipe out the oven with a clean damp cloth

4. dry with a clean lint-free cloth

5. replace the side racks and shelves.

To cancel a Self Clean cycle

IMPORTANT!

- A Self Clean cycle can be cancelled at any time by pressing the cancel button.
- The door will not unlock until the oven has cooled to a safe temperature. Do NOT turn off the mains power supply to the oven (wall switch). Turning off the power while the oven is too hot may damage the oven and its surrounding cabinetry.



×

To cancel a Self Clean cycle, press the cancel button.

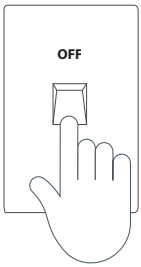
- If the oven needs to cool down, the Self Clean function indicator will stay lit, the display will show the remaining cool-down time, the temperature indicator will show cascading bars and the door will remain locked.
- When it has cooled down, the oven will turn off, the door will unlock, a long tone will sound and the display will show the time of day.
- We do not recommend cancelling a Self Clean cycle and then immediately starting one again.

REPLACE OVEN LIGHT BULB

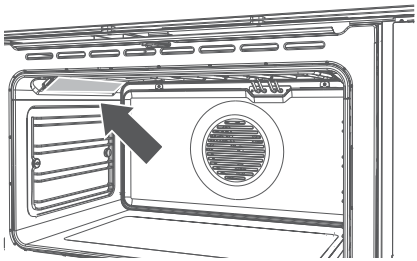
Replacing the oven light bulbs

The oven light bulbs (12V/20 W halogen) have a very long life, but if you should need to replace one, use only a replacement bulb purchased from your nearest Fisher & Paykel dealer and follow these steps.

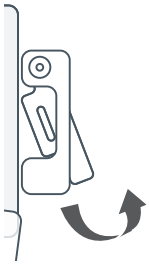
Note: oven bulb replacement is not covered by your warrantv.



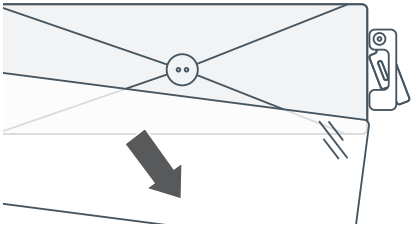
1. Allow the oven to cool down, then turn it off at the mains power supply (wall switch).



2. Remove any oven shelves that may get in the way.



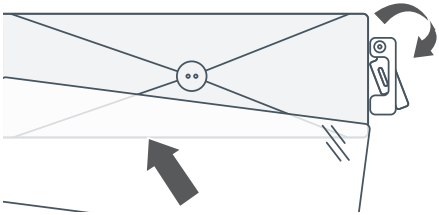
3. Using a flat-head screwdriver, twist and lift the retainer clip upwards to release the glass cover. Hold the glass cover to prevent it falling.



4. Carefully lift the glass cover out of the retaining bracket in the back and pull out the faulty bulb.



5. Hold the replacement bulb in a soft cloth or tissue (touching the bulb will reduce its life span) and insert it into the socket.



6. Reposition the glass cover and twist the retainer clip back in place. Turn the oven back on at the mains power supply (wall switch).

Troubleshooting chart

If there is a problem, check the chart below to see if you can fix it. If the problem cannot be fixed or persists, call your Authorised Repairer or Customer Care.

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
GENERAL		
The oven does not work	No power.	Check that the mains power supply (wall switch) is turned on, the fuse has not tripped and there is no power outage in your area.
The lights do not come on when I open the oven door	The oven light bulb(s) have blown.	Replace the light bulb(s). See 'Care and cleaning' for instructions.
	The door is not correctly fitted.	See 'Care and cleaning' for instructions on fitting the door correctly.
	The oven is in Sabbath setting and the 'Light off' option has been saved.	To quit Sabbath setting, press and hold the cancel × button. See 'User preference settings' for instructions on changing the 'Light off' option.
The temperature indicator shows — and the dials and buttons are unresponsive	The control panel is locked.	Press and hold the select ✓ or cancel × button to unlock the control panel.
The oven is not heating	The door is not properly closed or it is opened too frequently during cooking.	The heating elements are disabled while the door is open. Ensure the door is properly closed and avoid opening it frequently during cooking.
A glass pane in the oven door has cracked, chipped, or shattered	Incorrect cleaning or the edge of the glass hitting against something.	You must NOT use the oven. Call your Authorised Repairer or Customer Care.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
General		
The oven has reached the set temperature but the temperature dial halo is still red (indicating that the oven is not ready to use)	This is normal: when heating up from cold, your oven is designed to initially heat to a temperature somewhat higher than what you have set. This is to provide optimal baking conditions right from the start.	Wait until a long tone sounds and the temperature dial halo turns white: the oven will then be ready to use.
The oven is heating but the display is dark	The oven is set to 'Display off' option.	To quit the 'Display off' option, press and hold the cancel × button until the display shows the time of day.
	The oven is in Sabbath setting.	To quit Sabbath setting, press and hold the cancel × button until the display shows the time of day.
The oven cancels automatic cooking when I try to adjust the clock setting	The oven was set for automatic cooking when you were trying to adjust the clock setting.	You can only adjust the clock setting while the oven is not set for automatic cooking. See section 'Setting the clock and first use' for instructions.
The oven beeps when I try to turn the temperature dial OFF or below a certain temperature	This is normal: for food safety reasons, the oven functions have factory-set minimum temperature settings.	The temperature dial itself cannot be 'turned off'. Selecting Off with the function dial will turn the oven off.
The temperature dial halo never turns white when I use Grill	This is normal: the halo stays red to indicate that the grill element provides instant radiant heat.	
The rotisserie skewer will not rotate	The skewer did not fully engage in the rotisserie drive.	Ensure the skewer is pushed fully into the rotisserie drive hole.
	The meat is too heavy.	To get a finish similiar to a rotisserie for pieces of meat or poultry heavier than 6 kg, use the grill tray and rack and the Roast function.
The rotisserie skewer stops rotating when I open the door	This is normal: the rotisserie drive is disabled while the door is open.	

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Self Clean function		
During a Self Clean cycle, the oven is louder than usual.	During a Self Clean cycle, the oven is louder than usual.	
The display shows DOOR.	The oven door is locked because the oven is still too hot to be used for cooking.	Wait until the Self Clean cycle has finished. If you cancelled a Self Clean cycle which was already underway, the oven still needs to cool down before it can be used. The oven door will automatically unlock.
At a point during a Self Clean cycle, the function dial halo goes out and the temperature indicator starts displaying cascading bars	This is normal: the oven is in the last phase of the Self Clean cycle, cooling down.	Wait until the Self Clean cycle has finished. A long tone will sound and the oven door will automatically unlock when the oven is ready to use.
The oven beeps when I try to turn the temperature dial OFF or below a certain temperature	This is normal: for food safety reasons, the oven functions have factory-set minimum temperature settings.	The temperature dial itself cannot be 'turned off'. Selecting Off with the function dial will turn the oven off.
I have cancelled a Self Clean cycle but cannot use the oven: **- the oven door will not open** **- the display is still counting down minutes or showing 0:00** **- the Self Clean function indicator is still lit** **- the temperature indicator shows cascading bars** **- the dials and buttons are unresponsive.**	This is normal: if the function dial halo is unlit, you have successfully cancelled the Self Clean cycle. However, the oven is still too hot to be used for cooking and needs to cool down.	Wait until the cool-down phase has finished. A long tone will sound and the oven door will automatically unlock when the oven is ready to use. Note: depending on when the Self Clean cycle was cancelled, the cool-down phase may take up to 45 minutes.w
The oven is beeping and the display shows A2 or A3.	See section 'Alert codes' for instructions.	

If there is a problem, the oven will:

- automatically suspend all oven functions
- beep five times
- display an alert code.

IMPORTANT!

Do not turn off the mains power supply to the oven (wall switch) if you get an alert code, unless the instructions in the chart following specifically instruct you to. There are cooling fans within the oven which are needed to cool the oven's components. Turning off the power while the oven is too hot may damage the oven and its surrounding cabinetry.

What to do if an alert code is displayed

1. If the beeping hasn't stopped already, press any button to stop it.

2. Make a note of the alert code displayed. You may need this information.

3. Check the chart following to see if you can fix the problem yourself and follow the instructions.

4. If you can fix the problem and the alert code does not reappear, you can keep using your oven.

OR

If you can't fix the problem yourself or the alert code reappears and the problem persists: wait until the cooling fans have stopped and the oven has completely cooled down, then turn the power to the oven off at the wall and call your Authorised Repairer or Customer Care with the alert code information.

ALERT CODES

ALERT CODE	POSSIBLE CAUSES	WHAT TO DO
A1	The oven has overheated.	**1.** Allow the oven to cool down. **2.** Once the oven has cooled down and the door has unlocked, the alert code will disappear. You can now use the oven again.
A2	Door lock error: the door cannot be locked after you have started a Self Clean cycle.	**1.** Turn the power to the oven off at the wall and on again. **2.** Wait approximately 10 seconds. This is to allow the door lock to return to its initial position. **3.** Set the clock. See 'Setting the clock and first use' for instructions. **4.** Try starting a Self Clean cycle again, making sure that you close the door firmly. See 'Using the Self Clean function'.
A3	Door lock error: the door cannot be unlocked after a Self Clean cycle has finished.	**1.** Turn the power to the oven off at the wall and on again. **2.** Try pressing on the oven door to help the door lock disengage. **3.** If this doesn't help and the alert code reappears, call your Authorised Repairer or Customer Care.
F + number	Technical fault.	**1.** Note down the alert code. **2.** Wait until the cooling fans have stopped and the oven has completely cooled down. **3.** Turn the power to the oven off at the wall. **4.** Call your Authorised Repairer or Customer Care with the alert code information.

MANUFACTURER'S WARRANTY AND SERVICE GUIDE

To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, or view online at:

New Zealand

https://www.fisherpaykel.com/nz/help-and-support/warranty-information

Australia

https://www.fisherpaykel.com/au/help-and-support/warranty-information

Singapore

https://www.fisherpaykel.com/sg/help-and-support/warranty-information

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's Manufacturer's Warranty.

For spare parts, please contact Fisher & Paykel Customer Care. Spare parts are available for all Fisher & Paykel products for a minimum period of 10 years from the date of manufacture.

Before you call for service or assistance

Check the things you can do yourself. Refer to your User guide and check:

① Your product is correctly installed.
② You are familiar with its normal operation.
③ You have read the 'Alert codes' and 'Troubleshooting' sections.

If after checking these points you still need assistance or parts, please refer to your nearest Fisher & Paykel trained and supported service technician, Customer Care, or contact us through our website fisherpaykel.com.

In NZ if you need assistance

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

Phone: 0800 372 273

Website: fisherpaykel.com

Email: customer.care@fp.co.nz

Postal address:

Fisher & Paykel Appliances New Zealand,
PO BOX 58546, Botany, Auckland

New Zealand

In Australia if you need assistance

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

Phone: 1300 650 590

Website: fisherpaykel.com

Email: customer.care@fp.com.au

Postal address:

Fisher & Paykel Appliances Australia

Level 1, 1 Eden Park Drive

Macquarie Park, NSW2113

Australia

In Singapore if you need assistance

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

Phone: +65 6741 0777
Website: fisherpaykel.com
Email: sg.customercare@fisherpaykel.com

Postal address:

Fisher & Paykel Appliances
51 Kampong Bugis
#01-05 Kallang Riverside Condominium
Singapore 338986

CUSTOMER CARE

If you need service

Fisher & Paykel has a network of Fisher & Paykel trained and supported service technicians that can carry out any service necessary on your appliance. Our Customer Care Centre can recommend a Fisher & Paykel trained and supported service technician in your area. Or you can book one online at fisherpaykel.com/uk/help-and-support, fisherpaykel.com/ie/help-and-support, fisherpaykel.com/eu/help-and-support or fisherpaykel.com/sg/help-and-support

If you call, write or contact us via our website please provide:
your name and address, model number, serial number, date of purchase and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

Complete and keep for safe reference:

Model _____

Serial No. _____

Purchase Date _____

Purchaser _____

Dealer _____

Suburb _____

Town _____

Country _____

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The models shown in this guide may not be available in all markets and are subject to change at any time.

The product specifications in this guide apply to the specific products and models described at the date of issue. Under our policy of continuous product improvement, these specifications may change at any time.

For current details about model and specification availability in your country, please go to our website or contact your local Fisher & Paykel dealer.

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