RIVOLAND

THE REGION'S LARGEST TILE STOCKIST

MAINTENANCE/CLEANING GUIDE
PORCELAIN/CERAMIC TILES (NOT SUITABLE FOR NATURAL STONE)

To Remove Grout Haze after completion of Job:

1. Use **Aquamix Cement Grout Haze Remove** (available from Rivoland Tiles) diluted 50/50 with water. Apply with a mop, let the product dwell on surface for 5-10 minutes
2. Agitate with a course pad or broom. **Do not allow product to dry on tiles**.
3. Rinse twice, thoroughly with clean water. **Do not allow floor to dry naturally**.
4. Use towels or rags to dry floor thus picking up any excess residue.
   **** It is recommended to only do a small area at a time to avoid drying ****

For Removal of Adhesive or Silicon on Tiles:

1. Use **Aquamix Sealer & Coating Remover**, and apply as per above

For Regular Cleaning & Maintenance:

1. Mop or vacuum surface of the tiles on a regular schedule.
2. **Aquamix Concentrate Stone & Tile Cleaner**, is highly recommended for regular cleaning applications.
3. Apply and wipe over the surface with the use of a sponge or mop. Rinsing is not necessary.
4. Allow the cleaned area to dry before permitting pedestrian passage.
5. If the tile is an unglazed porcelain tile, application of a penetrating sealer will assist in the general maintenance of tiles.

For Removal of Stubborn Mark or Stains:

1. Wipe off dust from the surface of the tiles.
2. Depending on the tile, use either **Aqua Mix Concentrated Stone & Tile Cleaner**, **Aqua Mix Heavy Duty Tile & Grout Cleaner**, **Aqua Mix Sealer & Coating remover** or equivalent.
3. Follow manufactures instructions on the above products.

NOTICE:

- Any spillage of tea, coffee, paint, permanent marker, hair dye, nail polish and the like on the tiles must be immediately cleaned to prevent severe staining. It is possible that these substances may leave a light mark or slight discoloration on the tiles if leftover for a long time.
- It is not advisable to use hydroclouric acid solution or its compound for cleaning
- Do not use metal tools to scrape the dirt from the surface of the tiles.

** Cleaning and maintenance program depends essentially on the density of traffic, the condition of the surrounding area where the tiles are installed and the nature of dirt to which the floors or walls are exposed. Thus, routine cleaning and maintenance must be performed according to specific requirements

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