FISHER & PAYKEL

FRONT LOADING WASHER DRYER

WD8560F1, WD7560P1 & WD8060P1 models

INSTALLATION GUIDE / USER GUIDE

NZ AU GB

BEFORE YOU DO YOUR FIRST WASH

Before you start, it is a good idea to go through the following checklist:

1. Have the packaging and transit bolts been removed?
2. Is the drain hose threaded through the 'U bend' (with no more than 20mm extended) and hooked into your standpipe or tub, or attached to a spigot?
3. Is the cold hose connected to the cold valve? Has the tap been turned on and connected to the washer dryer?
4. Is the machine correctly levelled? Are the feet locked and cabinet corners clear of the floor and walls?
5. Has the power cord been connected to an appropriate power supply and the power turned on?
6. Has the installation test cycle been performed?
7. We recommend you complete your first cycle with a half-load amount of detergent and without a load in order to remove any residues remaining in the machine from the manufacturing process.

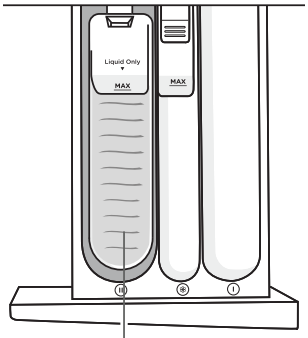
IMPORTANT!

You must ensure all 4 transit bolts have been removed from your washer dryer before you start using it. If the transit bolts are not removed, they will damage your washer dryer and YOUR MANUFACTURER'S WARRANTY WILL BE COMPROMISED.

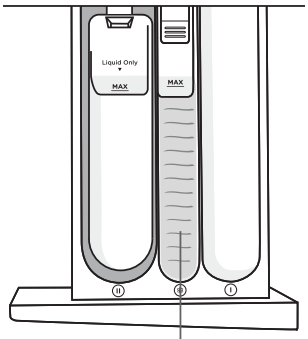
- Sort your washing carefully. Separate white/light colours from dark colours. Wash new, highly coloured and dark coloured items separately to prevent dye transfer. Refer to the 'Sorting and loading' section.
- Load your clothes individually into the drum. Close the door.
- Use '**Top Loader/Front Loader**', '**Low Suds**', '**High Efficiency**' or '**HE**' **powder**, **liquid** or **pods**. Pour liquid detergent into the correct compartment in the dispenser drawer marked (II). If you wish to use powdered detergent you **MUST** remove the liquid detergent insert by firmly grasping and twisting the left hand side of the internal compartment and pulling upwards. If you are using detergent pods place them at the back of the drum before adding your clothing. For more information on detergent refer to the 'Detergent and fabric softener' section.
- If you wish to use fabric softener, pour it in the compartment marked with a (❀). For more information on fabric softener refer to the 'Detergent and fabric softener' section.

IMPORTANT!

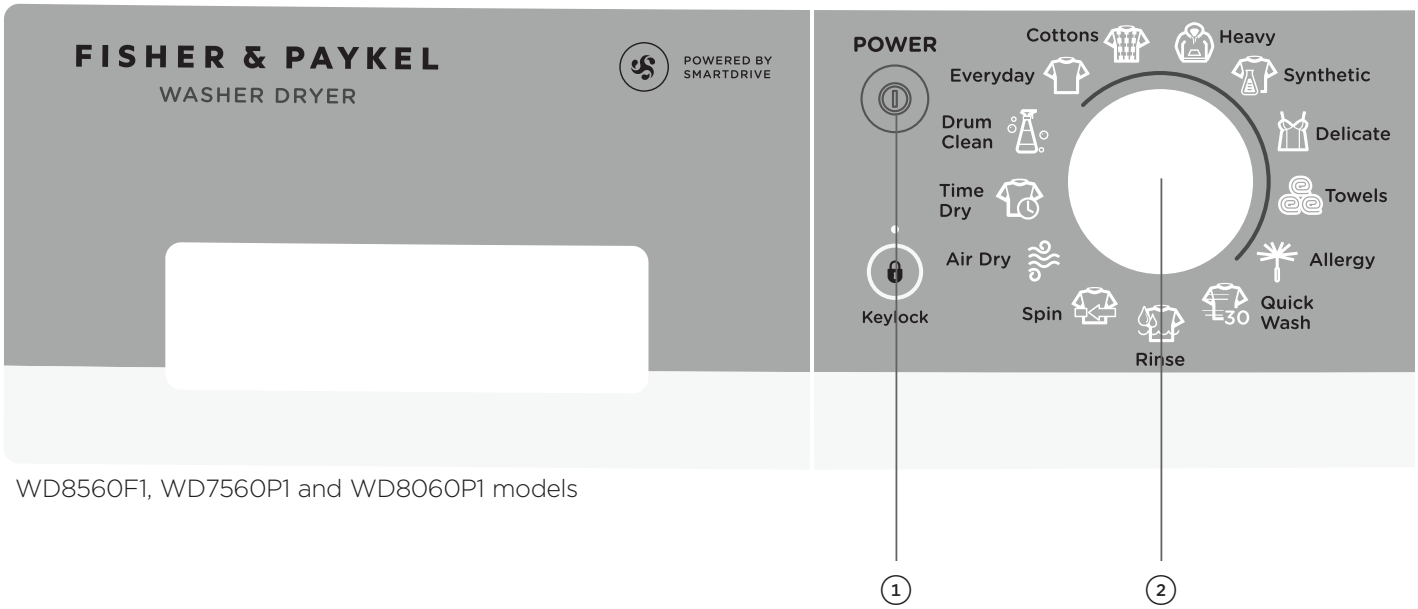
Fabric softener should not be used if you have selected the 'Quick Wash 30' cycle.



Liquid detergent in compartment marked (II)



Fabric softener in compartment marked (❀)



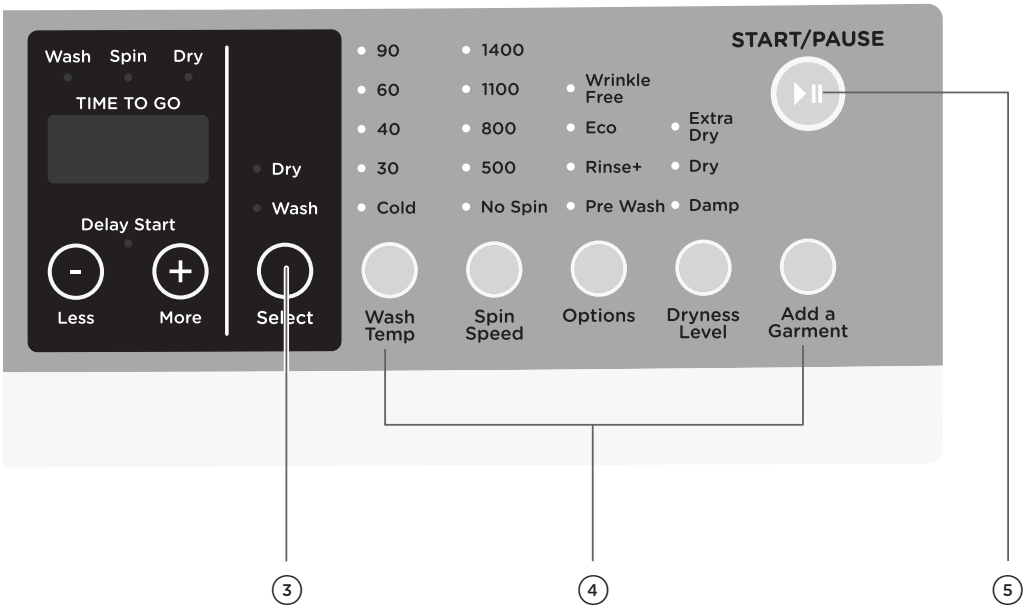
WD8560F1, WD7560P1 and WD8060P1 models

1. Press ‘POWER’ to activate your washer dryer.
2. Select your wash or dry cycle by turning the SmartTouch™ Control Dial.
3. If you are wanting to perform a wash, dry or continuous wash and dry cycle touch the ‘Select’ button to change to the desired cycle functionality.
4. Choose your wash or dry options (if you wish to select options different from the default options for the cycle).
5. Touch ▶II to start the cycle.

- If you make an invalid selection the washer dryer will beep to alert you.
- When the cycle finishes, your washer dryer will perform end of cycle beeps and then turn off automatically.
- If you wish to stop your washer dryer at any point during a wash or dry cycle simply touch ▶II to pause the cycle. There may be a slight delay while the drum comes to a stop, then the door will unlock. Under certain conditions however the door will remain locked for safety reasons (refer to the ‘Safety features’ section).
- If you wish to cancel or change the wash cycle once a cycle has started, simply touch the ▶II button then select the new cycle. Touch ▶II to restart the washer dryer.

IMPORTANT!

- **For the best fabric and colour care, remove your clothes as soon as the cycle has finished.**
- **Failure to follow the advice in this guide may result in damage to your garments and your expectations of wash and dry performance may not be met.**
- **Sort and load items into the drum, ensuring no items are in the way of the door. Close the door (you will hear it click).**



SmartTouch™ Control Dial

The SmartTouch™ Control Dial provides easy and efficient wash and dry cycle selection. As you rotate the dial, the icon of the wash or dry cycle selected will be illuminated, while the default settings for that cycle will be illuminated on the right side of the control panel.



SmartTouch™ Control Dial

SmartTouch™ buttons

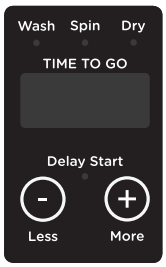
The smooth, easy clean buttons enable simple selection of options with lights clearly showing the selections you are making.



SmartTouch™ buttons

Digital display screen

The digital display screen provides an estimate of how long the wash or dry cycle has to go. If you have programmed a 'Delay Start', the time remaining until the cycle will start will be displayed here, along with any messages to help you with the overall running of your washer dryer (eg user warnings).



Digital display screen

Progress lights

The progress lights indicate what part of the cycle the washer dryer is currently performing (wash, spin, dry). Two lights are on at the beginning of a wash cycle and all three lights are on at the beginning of a continuous wash and dry cycle. The light for the current part of the cycle flashes, and each one goes out when that part of the cycle is complete.



Progress lights

Keylock mode

'Keylock' can be used to lock the buttons on your washer dryer. This will avoid accidental button pushes. For more detail refer to the 'Wash and dry cycle options' section.



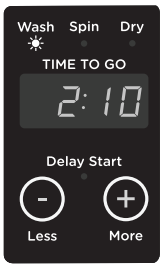
'Keylock' mode

Drum light (WD8560F1 model only)

Your machine has a drum light to help assist you when loading and unloading your washer dryer. When you press 'POWER', the LED light in the drum will turn on. After 2 minutes it will automatically turn off. At the end of the cycle, the drum light will turn on again for 5 minutes to help aid unloading.

Time to go

Your washer dryer displays approximately how many minutes are remaining in the cycle you are running, so that you can tell at a glance when your laundry will be finished. Please be aware that a number of factors can influence the overall cycle time, eg the water flow rate, water pressure, load size, cycle, fabric type of garments, wetness of the load and options selected. Therefore, cycle times will vary, even during a cycle. Unexpected events in a wash cycle (eg out of balance, oversudsing) can lengthen the cycle time.



Time to go

Wash and dry options

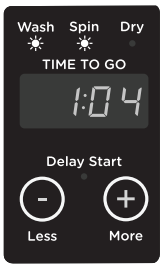
This button controls the functionality of your washer dryer. If you are wanting to perform an individual wash only cycle please select 'Wash'. If you are wanting a continuous wash and dry cycle please select both 'Wash' and 'Dry'. This cycle will seamlessly continue from wash to dry so your washing is completed in one easy step. If you are wanting to perform an individual drying cycle please select 'Dry'.



Wash and dry options

Wash only

If performing a wash only cycle, the approximate wash time will be displayed and will count down until cycle completion.



Wash only cycle

Dry only

If performing a dry only cycle (eg 'Everyday', 'Cottons', 'Heavy', 'Delicate', 'Synthetic', 'Towels' or 'Allergy') the machine will display AUTO until the washer dryer has determined the time it will take to dry each specific load. AUTO will be replaced by the number of minutes the cycle you are running has remaining. Once your washer dryer has achieved the dryness setting you have selected, it will go into a cool down phase and display CooL until the load reaches a safe temperature, and then ends the cycle. In some cases when running a dry only cycle the machine will display AUTO and will not calculate a remaining time to go. This is normal and can occur due to a number of different factors, ie running back to back drying cycles.

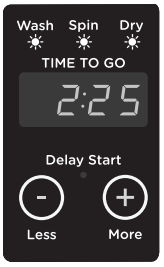


Dry only cycle

If you have chosen an 'Air Dry' cycle, your washer dryer will display a time to go until the end of the cycle is reached. If you select a 'Time Dry' cycle the machine will display the time to go until the CooL down period is reached and the cycle ends.

Wash and dry

If performing a continuous wash and dry cycle your machine will display an estimated cycle time. The time depends on the cycle and options chosen, and the average time to dry a typical load size is added to the wash time. Once the wash cycle has finished the machine will display AUTO and recalculate the drying time depending on a number of factors. The estimated time to go will then be displayed until the cool down phase begins.



Wash and dry cycle

Door lock

The door of your washer dryer will lock once you touch ▶II until the machine beeps at the end of the cycle, ensuring safety for you and your family while your machine is operating.

Simply touch ▶II, the machine will pause and the door will automatically unlock if the conditions inside the washer dryer are safe. The ▶II button and time to go will flash on the screen while the washer dryer is paused. Close the door and touch ▶II to resume the cycle. If items of clothing have been added or removed from your washer dryer the displayed time to go may differ from the actual cycle time. If the machine is in the middle of a wash or dry cycle and you are wanting to add or remove any items please refer to the 'Add a Garment' section below.

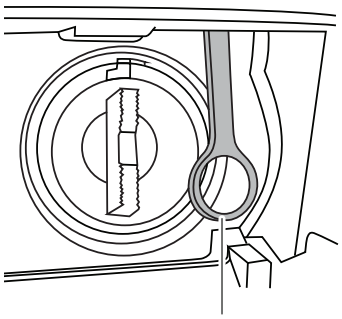
Note: the door will remain locked if the temperature inside the washer dryer is above 60°C and/or the water level is above the bottom of the door seal (a warning will be displayed in these circumstances, refer to 'Before you call for service').

Add a Garment

The 'Add a Garment' function can be used to interrupt a cycle to add or remove a garment at any time during the wash or dry part of the cycle (as long as the wash temperature selected is lower than 60°C). If 'Add a Garment' is pressed during a drying cycle the machine will perform a cool down until a safe temperature is reached then the door will unlock. Refer to 'Wash and Dry Cycle Options' for more information.

Opening the door during a power failure

If there is a power failure during a wash or dry cycle your washer dryer will stop and the door will remain locked. You can manually unlock the washer dryer door to remove your clothes by opening the pump filter cover at the bottom right of your washer dryer. Simply place a coin or key in the slot and tilt it upwards to lever the cover open, then pull the door release tab.



Manual door opening mechanism

IMPORTANT!

Do not attempt to do this if the water level in the drum is above the level of the door.

When power is restored you will need to restart your machine by simply pressing 'POWER'. The washer dryer will remember where in the cycle it was up to.

Your washer also has the following protective measures:

- Flood protection — turns off valves and turns pump on if a flood condition is detected.
- Out-of-balance protection — stops and redistributes the load if an unbalanced load condition is sensed, and/or slows the spin speed to compensate.
- Excess suds protection — pauses to allow suds to break down before continuing the cycle.

When preparing your washer or dryer load there are some important things to consider:

Sorting

- It is best that you sort your garments before placing them into the washer dryer. Sort into loads of similar items, and loads that will take similar times to dry. Always separate coloured items from whites, especially when they are new.
- Some soils, like mud and blood are best washed in cold water. Oily soils (eg some food stains or makeup) are best washed in warm water.
- Look for care label instructions on your clothes as this will inform you of wash and dry recommendations.
- Wash and dry fine, delicate fabrics (eg synthetics and polyester-cotton shirts) separately from thick, heavy fabrics (eg towels, flannelette sheets). This prevents damage and the possibility of some items becoming over-dried whilst others are still damp. It also helps to extend the life of your clothing and linen.
- We recommend removing your clothes from the washer dryer after the completion of a wash or dry cycle to help decrease the chance of wrinkles, and dye transfer from coloured items to white items.
- Wash and dry towels on the towels cycle to reduce lint transfer onto other clothing items and to efficiently wash and dry towels.
- Items of clothing with screen-printing should be turned inside out to prevent damage to the print. Also garments with hooks or zippers should be fastened and where possible, turned inside out.
- In the following table (next page) there are recommendations for what cycles and settings you may wish to wash and dry different items on, and suggestions for special wash and dry requirements.

IMPORTANT!

Over loading the washer dryer with a dry load above this line on any drying cycle can lead to poor drying performance.



SPECIFIC ITEM REQUIREMENTS	SUGGESTED WASH/DRY CYCLE AND OPTIONS	COMMENTS
Towels	**Wash:** Towels, 1400 or 1100 rpm spin, 40°C, Wrinkle Free. **Dry:** Towels, Extra Dry, Wrinkle Free.	Towels produce a lot of lint and are best dried on their own.
Sheets, pillowcases, duvet/ doona covers	**Wash:** Everyday, 1400 or 1100 rpm spin, 30°C or 40°C. **Dry:** Everyday, Dry.	Ensure duvet/doona cover openings are buttoned/domed before placing in the washer dryer.
Bulky items — doonas, duvets, sleeping bags	**Wash:** Synthetic, 40°C or 60°C, Rinse+, 800 rpm. **Dry:** Synthetic, Dry.	Only wash and dry one bulky item at a time and place a few knotted towels into the machine at the same time when drying to help move the item around.
Shirts, pants, other creasables	**Wash:** Synthetic, 800 rpm, 30°C or 40°C, Wrinkle Free. **Dry:** Synthetic, Dry, Wrinkle Free.	'Wrinkle Free' should be selected to help minimise creasing once the wash and/or drying cycle has finished.
Woollens, silks	**Wash:** Delicate, 500 rpm, 30°C or 40°C. **Dry:** N/A.	A gentle deep water wash for delicate items, where it is best to dry these clothes on a flat surface away from direct sunlight.
Delicates, fine fabrics	**Wash:** Delicate, 500 rpm, 30°C. **Dry:** Delicate, Dry.	You can further reduce the dryness level to damp for very delicate items.
Jeans	**Wash:** Everyday or Heavy, Cold or 30°C. **Dry:** Everyday or Heavy, Dry or Extra Dry.	Turn jeans inside out to help maintain their appearance. Dry separately from other items.
Highly coloured items	**Wash:** Everyday, Cold or 30°C. **Dry:** Everyday, Dry.	Wash new brightly coloured clothing individually to ensure colour run does not occur.
Whites, cotton items	**Wash:** Cottons, 1400 or 1100 rpm, 40°C or 60°C. **Dry:** Cottons, Dry.	Cotton can withstand high temperatures, use 'Wrinkle Free' to minimise creasing.
Have sensitive skin or require extra rinsing	**Wash:** Allergy, Rinse+, 1400 rpm or 1100 rpm, 40°C or 60°C. **Dry:** Allergy, Extra Dry.	Greater water-using cycle to ensure all detergent is rinsed out of the load.
Asthma/allergies	**Wash:** Allergy, Rinse+, 1400 rpm or 1100 rpm, 40°C or 60°C. **Dry:** Allergy, Extra Dry.	Wash on high temperatures to kill bugs and germs and increase dryness level to ensure no moisture is left in the items.
Lightly soiled items	**Wash:** Quick Wash 30, 30°C. **Dry:** Everyday, Dry or Quick Wash 30 (if doing continuous wash and dry cycle).	For small load sizes that are lightly soiled or that need a quick freshen up.
Muddy, sandy or linty items	**Wash:** Everyday, Pre Wash, Rinse+, Cold. **Dry:** Everyday, Dry.	Emptying the pump filter after washing these items and performing a rinse cycle with an empty drum to wash away any residue is recommended. The pump filter after washing these clothes and performing a rinse cycle with an empty drum to wash away any residue.
Smelly washer dryer	**Wash:** Drum Clean, 90°C. **Dry:** N/A.	Include detergent to wash away any scrud or dirt build up.

Before you load

- Check pockets for items that could damage your clothes or get caught in the washer dryer.
- Close zippers, hooks and eyes, and other fastenings (ie fasten the opening of duvet/ doona covers), and remove loose bra wires. All these can damage both your washer dryer and your clothes.
- Place delicate items, such as lingerie, in a mesh laundry bag if performing a wash only cycle. If performing a continuous wash and dry cycle or an individual dry cycle it is recommended not to use a mesh bag to ensure good drying performance.
- Pre-treat any stains, taking care not to spray pre-treaters on your washer dryer as they can cause damage to the plastic surfaces.

Loading

- It is more efficient to wash larger loads, so try to collect enough items to loosely fill the drum when the items are dry.
- If performing a continuous wash and dry cycle or an individual dry cycle please take note of the dryer capacity to ensure the appropriate dryness level is reached. Note: the dryer capacity is less than the wash capacity.
- Before performing a continuous wash and dry cycle or an individual dry cycle, garments should be fluffed up and loaded evenly to minimise creasing and wrinkling, and to ensure the load is dried evenly. Make sure there is plenty of room for the garments to tumble freely while drying.
- It is a good idea to wash and dry 'permanent press' types garments (eg business shirts) together on a separate cycle with the 'Wrinkle Free' option on. This will help reduce wrinkling and the need for ironing.
- If you run a wash cycle then manually want to select a drying cycle, fluff up the items in the machine before starting a drying cycle.
- Hint: For a drying cycle, load the washer dryer in terms of the space the garments take up when dry, rather than wet. Do not overload a drying cycle as it may damage your washer dryer and clothes.

To reduce tangling

- Load items individually when performing a drying cycle.
- Only dry bedding loads of up to a maximum of 5kg or 4kg in the dryer (depending on the model).

To reduce creasing

- If performing a continuous wash and dry cycle remove items from the dryer as soon as the drying cycle is completed.
- If the items are going to be left in the machine after any cycle, select 'Wrinkle Free' to help reduce creasing.
- Shake clothes out after a wash cycle and before performing a dry cycle and load individually to help items dry evenly.
- Launder permanent press garments separately, eg business shirts.
- Allow enough room in the dryer for clothes to tumble freely.
- Hang garments as soon as the dryer cycle is complete to reduce the need for ironing.

Lint

- Some items are lint givers, while others are lint collectors. Always dry lint givers and collectors separately.
- Delicate or easily damaged items (eg silk garments, nylon stockings, fine fabrics, delicate embroidered fabrics, garments with metal accessories, sleeping bags or other down items) should be dried separately, using the 'Delicate' cycle

LINT GIVERS	LINT COLLECTORS
Towels	Synthetics eg polar fleece
Flannelette sheets	Corduroy
Nappies	Polyester cottons

IMPORTANT!

- **Do not overload your washer dryer beyond its rated capacity.**
- **Never put dripping wet clothes on top of the washer dryer as excess water may cause an electrical hazard.**
- **Please do not under any circumstances wash or dry an electric blanket or any other electrical, plastic or rubber items in your washer dryer unless the care label specifically states it is safe to do so. Never dry these items at high temperatures.**
- **Do not wash or dry curtains in this washer dryer, as sunlight makes them brittle and they may disintegrate during washing or drying.**

Note: this washer dryer is designed to be used as a washer then a dryer, please keep dry only cycles to a minimum to ensure lint is flushed out of the machine between drying cycles.

Detergent type

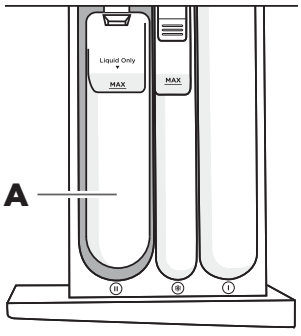
Your washer dryer requires low sudsing detergent to prevent oversudsing problems. Low sudsing detergent comes in **powder**, **liquid** or **pod** form and is labelled '**Top Loader/Front Loader**', '**Low Suds**', '**High Efficiency**' or '**HE**'.

Using any other detergent type that is not recommended for front loaders, may lead to excessive suds formation, which will lengthen the cycle time as the machine waits for the suds to dissolve.

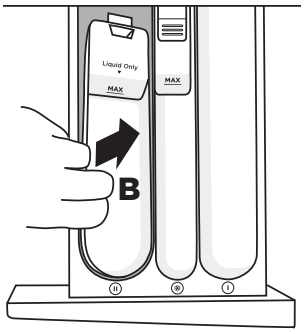
Where do I put my detergent?

Liquid detergent
If you wish to use liquid detergent, add it to the main wash compartment on the left side of the dispenser drawer marked with a (II) (**A**). As the machine fills, water is flushed into this compartment and is mixed with the detergent, the detergent solution is then delivered to the drum. There may be a small volume of water left in the liquid detergent dispenser at the end of the cycle. This is normal.

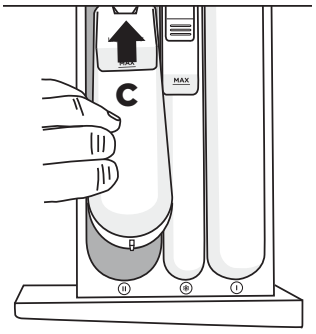
Powdered detergent
If you wish to use powdered detergent, the liquid detergent compartment **MUST** be removed from the dispenser drawer. To do this firmly grasp and twist and pull the left hand side of the internal compartment and pull upwards (**B**). To replace the liquid detergent compartment slide it back into the drawer marked (II) (**C**). Press down in the middle until it clicks (**D**).



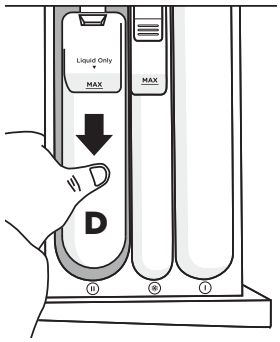
Detergent dispenser drawer



Removing the liquid detergent compartment



Replacing the liquid detergent compartment



Clicking in the liquid detergent compartment

IMPORTANT!

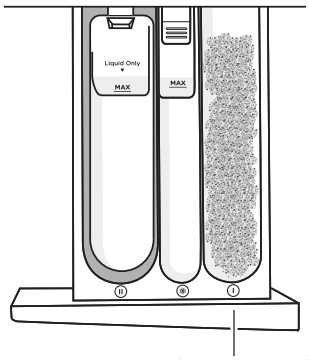
- **If using liquid detergent ensure the liquid detergent compartment is installed.**
- **If using powder ensure the liquid detergent compartment has been removed.**
- **Make sure the detergent drawer is completely closed before starting the cycle.**
- **If performing an individual drying cycle make sure there is no detergent in the dispenser drawer.**

Pods

Detergent pods are a 'no mess' alternative to powdered or liquid detergent. They must be placed at the back of the drum prior to loading your clothes. This will ensure they are activated quickly in the wash. Do not place pods in the detergent dispenser drawer or on top of your clothes.

Pre Wash

If you wish to use the 'Pre Wash' option, liquid or powdered detergent must only be placed in the pre wash detergent compartment on the right hand side of the drawer, marked with Ⓘ . When you select 'Pre Wash', the pre wash compartment is flushed at the start of the cycle. For more information refer to 'Wash cycle options'.



Detergent in the pre wash compartment marked Ⓘ



'Pre Wash' option

IMPORTANT!

Make sure the detergent dispenser drawer is completely closed before starting the cycle.

How much detergent?

The correct detergent dosage varies depending on the amount of soil in your load, the size of the load and the water quality, so getting the correct dose takes some trial and error. Use the instructions stated on the detergent package as a guide, then alter the dosage according to the results.

If you overdose, you will get over foaming issues, but if you under-dose you will get poor performance and over time your washer dryer will start to smell as dirt and bacteria builds up inside it.

Detergent advice

① If your washer dryer smells you are probably not using enough detergent for the soil level in your loads. Run a 'Drum Clean' cycle and either try a better quality detergent or use a higher dose. If you are using an 'Eco' detergent, alternate the use of this with a mainstream detergent.

② Add the detergent BEFORE starting the cycle, close the dispenser and do not open it while the cycle is running.

③ If you find foam leaking from your washer dryer, check you are using a low sudsing or front loader type detergent and check the quantity you are using against the detergent manufacturers recommendation. You may need to reduce the quantity you are using.

Fabric softener

Add fabric softener to the middle compartment of the dispenser marked with a ❀. The washer dryer will automatically flush the fabric softener during the rinse part of the cycle.

If you wish to use fabric softener we recommend to:

1. Use it sparingly. Measure it carefully and do not use more than 25mls (1/2 cap), some thicker varieties may need diluting.
2. Clean your dispenser regularly.
3. Clean your machine regularly using the 'Drum Clean' cycle.
4. Complete wash cycles at a wash temperature of 40°C or above at regular intervals (eg every 5th wash) as washing in cold water increases the chance of scrud occurring (see below).

Note: if you fill beyond the MAX mark, the fabric softener will be dispensed into the bowl prematurely and contribute to scrud.

Scrud

Scrud is the name of the waxy build-up that can occur within any washing machine (including washer dryers) when fabric softener comes in contact with detergent. This build-up is not brought about by a fault in the machine. If scrud is allowed to build up in the machine it can result in stains on clothes and an unpleasant smell in your washer dryer.

If you wash a particularly dirty load, we recommend putting your washer dryer through a 'Rinse' cycle once the cycle has finished and the load has been removed, to clean out any remnants from that cycle.

WASH AND DRY CYCLES



Your washer dryer has a number of wash, dry and continuous wash and dry cycles to suit your laundering needs. Selecting the most appropriate cycle for each particular wash and dry load will help ensure you get the best wash and dry result.

CYCLE	DESIGNED FOR	DESCRIPTION
Everyday	Normal or lightly soiled everyday items eg t-shirts, track pants, sweatshirts, pants.	**Wash:** A faster wash cycle designed for mixed loads with normal soiling. **Dry:** High heat cycle for rapid drying of everyday clothing.
Cottons**	Normally soiled everyday cotton loads, eg whites.	**Wash:** A comprehensive cycle specifically designed for cottons. **Dry:** High heat cycle for rapid drying of everyday clothing.
Heavy	Heavy soiled durable garments eg rugby shorts.	**Wash:** A stronger, hotter wash for difficult stains on durable fabrics. **Dry:** Longer, high heat cycle for heavy fabrics and denims.
Synthetic	Normally soiled, everyday synthetic or mixed clothing items eg business shirts, t-shirts.	**Wash:** A cycle tailored to washing synthetic and mixed fabric types. **Dry:** Low heat cycle for drying synthetic garments.
Delicate	Delicate, lightly soiled items eg tops, blouses.	**Wash:** Gentler wash with more water to look after delicate items. **Dry:** Low heat cycle for carefully drying delicate and heat sensitive fabrics.
Towels	Normally soiled towel loads.	**Wash:** A cycle specifically designed for towels. **Dry:** High heat cycle to dry and fluff towel loads.
Allergy	Asthma sufferers and people with skin sensitivities.	**Wash:** Hot wash to kill dust mites and extra rinses to remove all traces of detergent. **Dry:** Longer, high heat cycle for rapid drying.
Quick Wash 30	Lightly soiled garments.	**Wash:** A quick cycle for lightly soiled loads. **Dry:** High heat cycle for rapid drying.
Rinse	Items that require rinsing only.	**Wash:** Two rinses followed by a spin. **Dry:** High heat cycle for rapid drying.
Spin	Spinning wet items.	**Wash:** Spin only. **Dry:** High heat cycle for rapid drying.
Air Dry	Drying items for a specific time period, without heat.	**Wash:** N/A. **Dry:** 40 minute cycle with no heat.
Time Dry	Drying items for a selected period of time.	**Wash:** N/A. **Dry:** A cycle with specific drying times ranging from 30 – 150 minutes.
Drum Clean	Maintaining the cleanliness of your washer dryer.	**Wash:** A hot cycle to remove any residues inside the washer dryer. **Dry:** N/A.

WASH AND DRY CYCLES

CYCLE	MODELS MAX. LOAD SIZE (WASH/DRY) (KG)*	DEFAULT WASH TEMP. (°C)	MAX. WASH TEMP. (°C)	DEFAULT SPIN SPEED (RPM)	MAX. SPIN SPEED (RPM)	DEFAULT DRYNESS LEVEL***
Everyday	**WD8560F1:** 8.5/5 **WD8060P1:** 7/4 **WD7560P1:** 7.5/4	40	90	1400	1400	Dry
Cottons**	**WD8560F1:** 8.5/5 **WD8060P1:** 7/4 **WD7560P1:** 7.5/4	40	90	1400	1400	Dry
Heavy	**WD8560F1:** 8.5/5 **WD8060P1:** 7/4 **WD7560P1:** 7.5/4	60	90	1400	1400	Dry
Synthetic	**WD8560F1:** 4/3 **WD8060P1:** 4/2 **WD7560P1:** 3/2	40	60	1100	1100	Dry
Delicate	**WD8560F1:** 4/3 **WD8060P1:** 4/2 **WD7560P1:** 3/2	30	40	500	800	Dry
Towels	**WD8560F1:** 6/5 **WD8060P1:** 5/4 **WD7560P1:** 5/4	40	90	1400	1400	Extra Dry
Allergy	**WD8560F1:** 8.5/5 **WD8060P1:** 7/4 **WD7560P1:** 7.5/4	60	90	1400	1400	Extra Dry
Quick Wash 30	**WD8560F1:** 4/3 **WD8060P1:** 4/2 **WD7560P1:** 3/2	40	60	800	1400	Dry
Rinse	**WD8560F1:** 8.5/5 **WD8060P1:** 7/4 **WD7560P1:** 7.5/4	Cold	Cold	1400	1400	Dry
Spin	**WD8560F1:** 8.5/5 **WD8060P1:** 7/4 **WD7560P1:** 7.5/4	N/A	N/A	1400	1400	Dry
Air Dry	**WD8560F1:** N/A/5 **WD8060P1:** N/A/4 **WD7560P1:** N/A/4	N/A	N/A	N/A	N/A	N/A
Time Dry	**WD8560F1:** N/A/5 **WD8060P1:** N/A/4 **WD7560P1:** N/A/4	N/A	N/A	N/A	N/A	N/A
Drum Clean	N/A	90	90	1400	1400	N/A

* Depends on your model of washer dryer (8.5kg/5kg, 7kg/4kg or 7.5kg/4kg)

** **WD8560F1 and WD7560P1 models only.** 'Cottons', 'Wash, '40'°C, '1400' rpm, 'Eco' selected is the recommended water and energy saving cycle for normally soiled, everyday washing. 'Cottons', 'Dry', 'Dry' (Dryness level), 'Eco', '1400' rpm selected is the recommended energy saving cycle for drying of everyday cotton items.

** **WD8060P1 model only.** 'Cottons', 'Wash, '40'°C and '60'°C, '1400' rpm, 'Eco' are the standards energy testing and labelling cycles in accordance with EN 50229:2007 and EU directive 96/60/EC. These are the standard cotton programmes for normally soiled cotton laundry. They are the most efficient programmes in terms of combined energy and water consumption for cotton laundry. The wash temperature may differ from declared cycle temperature. 'Cottons', 'Dry', 'Dry' (Dryness Level), 'Eco', '1400' rpm selected is the recommended energy saving cycle for everyday cotton items.

*** 'Dryness Level' is only an option on automatic sensing cycles. On the 'Air Dry' and 'Time Dry' cycles, dryness will vary depending on the load and its initial moisture content.

WASH AND DRY CYCLE OPTIONS

All wash and dry cycles default to the recommended options for that cycle based on the average load expected to be washed. You can vary the options (eg 'Wash Temp', 'Spin Speed') to create your desired cycle. Note: some options are not available on some cycles, for clothes care reasons, or because the option is not appropriate for the cycle.

To change a wash or dry option or options you have selected after a cycle has started, simply touch ⏯ and select your new setting, then touch ⏯ again to resume the cycle with the new setting or settings. Note: some options may not be available for selection under certain conditions and after particular stages of the cycle have passed.

Wash Temp

Your washer dryer offers five wash temperatures:

Cold	30°C	40°C	60°C	90°C

- Simply touch the 'Wash Temp' button to increase or decrease the wash temperature.
- The washer dryer will fill with cold water and heat the water to the selected temperature (if required).
- Some temperatures are not available on some cycles as a safeguard for your clothes (eg 90°C on the 'Delicate' cycle).

Spin Speed

- Simply increase or decrease the spin speed by touching the 'Spin Speed' button. Selecting different spin speeds will limit the wash, rinse and final spin speed.
- Selecting 'No Spin' will end the cycle after the rinse, allowing you to remove items you wish to drip dry. If you have removed the items you wish to drip dry and there are items remaining that you would like to process to spin, press 'POWER' and select the Spin cycle. If necessary, modify the spin speed to best care for your load (ie spin delicate items at '500' rpm for best garment care).
- Some continuous wash and dry cycles will limit spin speed selections to optimise drying performance.

Options

Pre Wash

For extra dirty loads you can perform a 'Pre Wash'. Your washer dryer will start the wash with a short wash in cool water to remove excess soil. After this the machine will drain and then fill with the selected temperature for the main wash.

Simply touch the 'Options' button and select 'Pre Wash' when choosing your wash options. Note: 'Pre Wash' cannot be selected after a wash cycle has been started, ie if you touch ▶II and try to select 'Pre Wash' it will be unavailable. 'Pre Wash' must be selected at the start of the cycle.

If you use the 'Pre Wash' option, liquid or powdered detergent needs to be placed in the correct detergent compartment. The pre wash compartment is on the right hand side of the drawer, marked Ⓘ. When you select 'Pre Wash', the compartment is flushed at the start of the cycle.

Rinse+

If you have a particularly dirty load, or you have sensitive skin and wish to give your clothes an extra rinse, select 'Rinse+' from the 'Options' button. Your load will undergo an extra rinse to get rid of any residual detergent or soil in the items.
Note: 'Rinse+' will not be available if the 'Eco' option has been selected.

Eco

Use the 'Eco' option to save water and energy. Selecting 'Eco' will reduce the wash temperature slightly and alter the wash and rinse programming. 'Eco' on a drying cycle will perform a specially designed spin to optimise drying efficiency. 'Eco' selected for a continuous wash and dry cycle will perform both of these 'Eco' functions making it a water and energy efficient cycle.

Note: this option will not be available if the 'Pre Wash', 'Rinse+' or 'Wrinkle Free' options have been selected.

Wrinkle Free

We recommend you remove the clothes from the washer dryer immediately after the completion of the wash or dry cycle to minimise wrinkling and creasing of items and to prevent dye run. However, if you will not be present at the end of the wash and/or dry cycle you can select 'Wrinkle Free'.

When 'Wrinkle Free' is selected, the washer dryer will tumble the clothes once every 15 minutes for up to 12 hours after the wash or dry cycle has finished. The 'Wrinkle Free' light and ▶II button will flash, and the washer dryer will beep at regular intervals to remind you to remove your load. To remove the load during this phase, simply touch the ▶II button.

Dryness Level

Your washer dryer takes the guess work out of choosing drying times by sensing the dryness of the load. When your washer dryer senses that the clothes have dried to the dryness level you have selected, the washer dryer will automatically enter the cool down phase then finish the cycle.

The washer dryer has three dryness levels to choose from; 'Damp', 'Dry' and 'Extra Dry'. Choose the dryness level to suit your load depending on how dry you wish your clothes to be. If you find the load is not dry enough, select the next dryness level up. The higher the level, the longer the drying time and the drier your clothes will become.

Once the washer dryer has sensed that the load is dry it will automatically go into an airing or cool down phase. During cool down the drum tumbles and cool air is blown through the clothes. The machine will end the cycle when the load and the machine have reached a safe temperature.

- **If you wish to, you can select a combination of these options to operate on the same cycle. Simply touch the appropriate button until both options are selected. Repeat to deselect an option.**
- **For clothes care and performance reasons not all options may be available on some cycles.**

Add a Garment

The 'Add a Garment' option enables you to add or remove items during the wash or drying stages of a cycle, under certain conditions. Once the 'Add a Garment' button is touched during a wash cycle, the ▶II button and time to go will flash. Wait until you hear the door unlock. Open the door and add or remove items. Close the door and touch ▶II to restart the cycle. The 'Add a Garment' button will only operate when the wash temperature selected is lower than 60°C. 'Add a Garment' can be used when the total wash volume has been reached, as your washer dryer will drain the water to a lower level if necessary, so the door can be opened.

If selecting 'Add a Garment' in a drying cycle the machine will automatically go into a cool down phase and will display CooL to decrease the temperature inside the drum to a safe level. This may take a while depending on the cycle selected, load type, load size and drying cycle completion time. The door will unlock when it has reached a safe temperature for you to add or remove items. Close the door and touch ▶II to restart the cycle. The machine will display AUtO until the end of the cycle is reached then CooL will be displayed.

Keylock

This option enables you to deactivate the buttons on the display panel, except for the 'POWER' and 'Keylock' 🔒 buttons. This prevents accidental button presses.

To turn 'Keylock' mode ON or OFF when the washer dryer is powered on:

- Touch and hold the 🔒 button for 2 seconds.

Note: when activated, the light above the 🔒 button is illuminated.

If 'Keylock' mode is activated and the machine is powered off:

- To turn your washer dryer on, press the 'POWER' button, then touch and hold the 🔒 button for two seconds. Select your wash cycle, options and then touch ⏯ to start the cycle.
- To turn the washer dryer off at anytime when 'Keylock' is activated simply press the 'POWER' button.

Delay Start

The 'Delay Start' option enables you to delay the start of the wash cycle from between 5 minutes and 12 hours. Times you can select are 5 min, 15 min, 30 min, 1 hour, then hourly up to 12 hours. This can be useful to time your washing or drying to finish when you arrive home from work, or to start once you have finished in the shower. Some stain removers also require you to spray them on then leave for several minutes before washing. Your washer dryer will wait for the selected time then start without you having to wait or remember to start your machine.

To programme a 'Delay Start' time, simply touch the 'More' + button to increase the delay time and 'Less' − button to decrease the time or turn 'Delay Start' off. Touch ⏯ to confirm your selection and start the countdown. Once started, the time will count down on the digital display screen in 1 minute increments, the 'Delay Start' light will flash and the ⏯ light will stop flashing and turn on solid.

Note: if you hold the 'More' + button down, the time displayed on the screen will increase after every half a second (more convenient than touching the button repetitively).
To remove a 'Delay Start' time once it is counting down, simply touch ⏯ , then touch the 'Less' − button to decrease the time to zero. Touch ⏯ to start the cycle immediately.

We suggest that you avoid using 'Delay Start' for damp, non-colourfast items as this may cause dye run to occur.

Note: for the 'Time Dry' cycle the 'Delay Start' + and − buttons are used to increase and decrease the time for a 'Time Dry' cycle. The delay start functionality cannot be used on a 'Time Dry' cycle.

CUSTOMISING WASH AND DRY CYCLES

After using your washer dryer a few times you may discover there are some wash or dry options you prefer for some cycles.

You can programme your washer dryer to remember the wash and dry options you prefer for each cycle. For instance, you may want to set the 'Everyday' cycle to 'Cold' wash temperature or set the 'Heavy' cycle so it gives you 'Rinse+' every cycle.

To customise a cycle:

1. Press 'POWER' to turn the machine on.
2. Turn the dial to select the cycle you wish to customise.
3. Touch and hold any of the wash option buttons for 3 seconds. The cycle icon will flash on and off to indicate that the product is in cycle adjustment mode. The display will show SEt.
4. Select the wash and dry options you prefer by touching the relevant option button.
5. Touch 🔒 to save the selected settings.

Your washer dryer will automatically remember your changes for all future wash or dry cycles you do.

Factory reset

You can reset your washer dryer to the default settings it left the factory with:

1. Turn the dial to select 'Spin'.
2. Touch and hold these three buttons together for 3 seconds; 'Options' 'More' +, and 'Less' − until dEF appears on the screen and the machine has beeped.
3. Your washer dryer will now be reset to the default settings.

When you have finished using your washer dryer

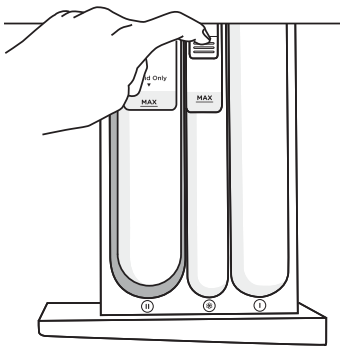
- Unplug the machine from the power socket.
- Wipe around the door and in the rubber gasket to remove any remaining water/ condensation, lint and foreign matter.
- Turn off the taps to prevent the chance of flooding should a hose burst.

Cleaning your washer dryer

Before you start cleaning your washer dryer, ensure that it is disconnected from the power (ie unplug the machine from the power socket).

Cleaning the control panel and outer surfaces of the washer dryer
Use a soft damp cloth to wipe all surfaces, then wipe dry. Avoid using chemical or scouring cleaners, as these will damage the paint and plastic surfaces of your washer dryer.

Cleaning the detergent dispenser drawer
Wipe out the detergent dispenser drawer with a damp cloth. Clean it regularly, especially if you use fabric softener. To remove the drawer, pull it open, push down on the tab in the fabric softener compartment and pull out. Rinse it out under warm water and replace.



Removing the dispenser drawer for cleaning

Cleaning the inside of your washer dryer
It is important that you regularly clean the inside of your machine using the 'Drum Clean' cycle. After 100 cycles the icon will flash every time you turn your washer dryer on to remind you to do this. If your washer dryer starts to smell this is a sign that you should complete a 'Drum Clean' cycle. We recommend that you do not have any items in the washer dryer when you run this cycle.



'Drum Clean' cycle

Cleaning steps

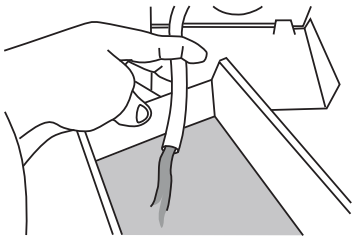
1. Add approximately 2 full scoops of a good quality powdered detergent directly into the main wash detergent compartment of the dispenser drawer (marked ⏸) or use a drum cleaning product specifically designed for front loading washing machines (follow manufacturer's instructions).
2. Press 'POWER' to turn your machine on and select the 'Drum Clean' cycle.
3. Touch ⏯ to start the cycle (refer to the 'Wash and dry cycles' section).

Cleaning the drum and the door

- Use a soft damp cloth to wipe the door, cleaning any water marks or residue off it.
- Wipe the rubber seal around the door. Remove any items or lint accumulating in the bottom of the seal catchment and wipe out any water accumulated here. If this is not cleaned out, unpleasant odours will develop.
- If the drum has any residual dirt or lint stuck to it, remove this and wipe the drum clean. Do not leave any metal objects in the drum as these may rust and cause staining.
- WD8560F1 has a self cleaning door flush that directs a portion of the rinse water over the door during various stages of the cycle to help to clean hair and insolubles from the inside of the door and surrounding parts. We still recommend that you manually clean it with a soft cloth periodically as per the instructions above.

Cleaning the pump filter

The pump has a filter to trap foreign objects that enter the washer dryer along with clothing. The pump filter can be accessed from the front of the washer dryer.

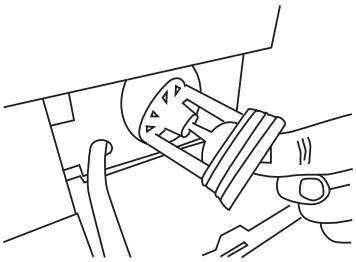


Drain residual water

To clean the filter:

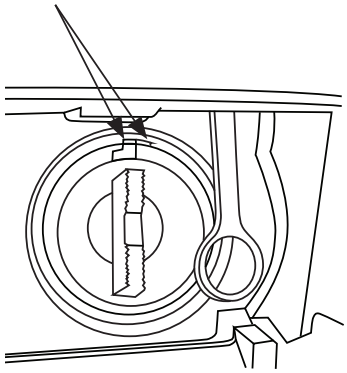
This should be cleaned out approximately once a month.

1. Turn the power off and unplug the machine.
2. Use a coin to open the filter cover. Place the edge of the coin into the slot and tilt upwards whilst levering the cover open.
3. Unhook the pump outlet hose and pull it out (about 150mm). Remove the plug and allow any water (approximately 250ml) to drain into a shallow dish.
4. After the draining process is complete, replace the plug into the hose and refit the hose back into the housing.
5. Remove the filter by turning anti-clockwise. Clean and rinse under a tap.
6. Replace the filter by turning clockwise until the white mark on the filter is in line with the white line on the pump housing.
7. Make sure the propeller is freely moving at the back of the filter cavity, remove any foreign objects.
8. Close the filter cover.



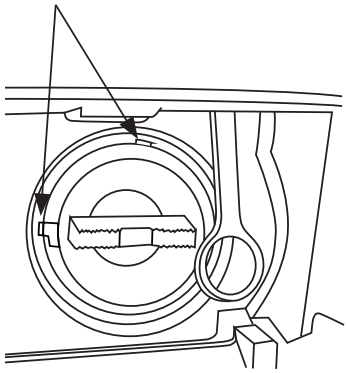
Replacing filter

White marks are in line



Correct

White marks are not in line



Incorrect

White mark on filter must be in line with white line on pump housing

Cleaning the hose

The hose has a filter in it, preventing any solid contaminants in the water entering your washer dryer. Occasionally you should disconnect the water inlet hose where it connects to the taps, check for any build up of dirt and wash this out.

Nappy sanitisers/bleach

Nappy sanitisers and bleach are very corrosive to metal surfaces. DO NOT tip the contents of a nappy bucket into your machine. Rinse and wring items out thoroughly before placing them in the machine.

Moving your washer dryer

If you need to move your washer dryer a considerable distance (eg moving house), **remember to replace the transit bolts before moving it.** These will protect internal components of the washer dryer from damage.

To replace the transit bolts, pull out the bolt-hole covers at the back of the machine. Push the transit bolt rubber grommets and plastic spaces into the hole left and tighten it with the spanner provided with the product.

Make sure any water in the washer dryer is drained out. This can be done by cleaning out the pump filter (refer to 'Caring for your washer dryer' section 'Cleaning the pump filter').

IMPORTANT!

- **Leave the door to your washer dryer open when it is not in use to allow the washer dryer to dry out, otherwise it will develop unpleasant odours. When leaving the door open like this, it is extremely important that children and pets are kept away from the washer dryer so they cannot be accidentally trapped inside it.**
- **Aside from the detergent dispenser, water hose, and the pump filter, no other parts are designed to be removed from the machine for cleaning. Do not attempt to remove any other part of the machine.**

User warnings

Your washer dryer is capable of diagnosing a number of its own problems. It will sound a continuous series of beeps and display a code when it has a problem that you can correct yourself. All control panel lights will turn off and the code will be displayed to inform you what the problem is. To stop the beeps, press any button on the control panel. Do not try to continue washing or drying once you stop the noise. You must address the problem the washer dryer is alerting you to.

Check this chart before you call for service.

PROBLEM	DISPLAYED AS	WHAT TO DO
Water is not getting to the machine	no tAP	Check the tap has been turned on.
		Check the hose connection.
		Check the inlet hose filter is not blocked, the hose is not kinked and is attached correctly.
		Check that the drain hose is not too low or pushed into the standpipe too far. This will cause the water to siphon out of the machine.
		Check the cold water temperature does not exceed the 35°C temperature requirement.
		Check the water flow rate. It maybe too low.
Wash load is out of balance	out OF bAL	Touch ▶II to try the spin again.
		If the out of balance persists, pause the cycle, manually redistribute the load and touch ▶II to spin again. If necessary, stop the cycle, select 'Spin' and touch ▶II .
		If the problem persists, check the machine is correctly levelled.
Too many suds	Sud LOC	Machine will stop and flash Sud LOC while waiting for suds to dissipate. The machine will not beep during this time. When the suds have dissipated, the machine will automatically restart. If a suds event has occurred during a cycle the machine will also display this warning at the end of the cycle, to alert you that this has occurred. This may help to explain any reduction in performance.
		Check you are using a suitable detergent.
		Check you are not overdosing the detergent.
		Check the standpipe height for the drain does not exceed 1200mm.

BEFORE YOU CALL FOR SERVICE

PROBLEM	DISPLAYED AS	WHAT TO DO
Machine is too hot	too Hot	The temperature in the drum is over 60°C therefore it is not safe to open the door. Wait until the temperature drops below 60°C then the machine will open the door.
Door is locked	door Locd	The temperature in the drum is over 60°C therefore it is not safe to open the door. Wait until the temperature drops below 60°C.
		Check the water level in the drum. If the level is above the bottom of the door seal, the door cannot be opened. Use the 'Add a Garment' button if you wish to add or remove items.
		If the drum is still moving, wait for it to stop before attempting to open the door.
Door is open	door OPEn	Close the door fully and touch ▶II .
		Try opening and closing the door again.
		Reposition the load, make sure the load is correctly in the drum and that protruding items are not stopping the door from closing.
The pump filter is blocked	CLr FLtr	Machine will stop and flash CLr FLtr if the water is not draining out of the drum. This can be caused by foreign objects or a build up of lint in the pump or filter. Clean the filter, refer to 'Caring for your washer dryer' on how to remove the filter (if the machine is in the middle of a cycle and has a drum fill of water a lot of water might come out).
		Run a 'Drum Clean' cycle to flush out any residue or lint that may be caught in the machine after cleaning out the filter. If this happens often, clean the filter out regularly.
Machine is cooling down	CooL	The machine is performing a cool down to reduce the temperature inside the drum so it is safe to open. This time can vary depending on a number of factors. Let the machine perform this cool down period so it is safe to access items of clothing.
		CooL will be displayed at the end of a drying cycle, if the 'Add a garment' button is selected and if ▶II is pushed.

Once you have addressed the user warning try using your washer dryer as per usual. If the symptom persists, call your Fisher & Paykel trained and supported service technician.

FAULT CODES

When a continuous series of beeps is sounded, all the lights turn off on the control panel and a number appears on the display, a fault has occurred. The washer dryer will automatically enter this mode if a fault occurs. The fault code will be displayed as Err followed by a number on the digital display. To stop the sound, touch any button and perform the following steps:

1. Turn your machine off at the power point.
2. Wait one minute and turn it back on.
3. Check your machine is correctly levelled (refer to page 12).
4. Remove your load.
5. Perform a 'Rinse' cycle.
6. If the fault re-occurs repeat steps 1 and 2.
7. If the machine still will not work you will be required to call a Fisher & Paykel trained and supported service technician to arrange service (refer to the 'Customer Care' section). Record the fault code number displayed and the serial number of your washer dryer (located on the rear of the machine, and/or above the drum opening when the door is open) before calling. The fault code will indicate to the Fisher & Paykel trained and supported service technician what the problem could potentially be.

   If a fault code is being displayed, you can still turn your washer dryer off by pressing 'POWER'.

TROUBLESHOOTING

The following is a list of problems you may encounter when using this appliance and some suggestions that may help to correct the problem. If you still have problems, please contact your Fisher & Paykel trained and supported service technician.

Solving general operating problems

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Washer dryer not turning on	Electrical cord not plugged into a power socket.	Plug cord into a power socket.
	Power not switched on at the wall.	Switch the power on at the wall. Then touch 'POWER'.
	Household power supply not working.	Try plugging another electrical appliance into the same socket. Turn off the power at the power point. Unplug the washer dryer from the power socket. Wait 60 seconds, plug it back in, turn it on and try again.
	'Keylock' may be activated.	Touch and hold the 'POWER' button for 2 seconds. Refer to page 37.
Touching ▶II does not start filling or drying	Washer dryer door not closed properly.	Open and reclose door.
	The washer dryer has detected a fault.	Check if a code is being displayed on the panel. (Refer to pages 40 – 42).
	Cold tap turned off.	Check that the cold tap is turned on.
	Blocked hose filter.	Check the tap end of the inlet hose for blockages.
	Inlet hose leaking, twisted or damaged.	Check the inlet hose for leaks or damage. Check that the inlet hose is not twisted.
	Faulty water supply.	Check the cold tap is connected to the machine and is working.
	'Delay Start' may be set.	Refer to page 35.
Washer dryer is paused	▶II light is flashing.	Touch the ▶II button to resume the cycle.

Solving general operating problems

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Washer dryer stops working mid cycle	The washer dryer has detected a fault.	Refer to pages 40 – 42.
	Power or water failure.	Check the power and/or water is working correctly.
	Washer dryer has been paused.	Touch the ▶II button to continue.
	Too many suds.	Washer dryer is waiting for suds to dissolve before continuing the cycle.
Vibrating	Transit bolts left in place.	Ensure transit bolts are removed prior to use of the product (refer to page 10).
	Washer dryer may not be level.	Ensure washer dryer is installed on an appropriate surface and levelled correctly (refer to page 12).
	Load is out of balance.	Wash an average sized load rather than a smaller load or a single item. Washing or drying one item at a time is not recommended as it is difficult for the washer dryer to balance a single item during spin.
Small puddle of water from under the machine	Inlet hose or drain hose leaking.	Check inlet hose and the drain hose are correctly attached and not damaged.
	Lots of suds.	Suds may have leaked and then dissolved.
	Detergent dispenser blocked.	Clean detergent dispenser drawer (refer to page 37).
	Detergent dispenser drawer not fully closed.	Close detergent dispenser drawer fully and ensure it remains closed during the cycle.
	Damage to door seal.	Check seal inside door for damage. If it sustains any damage it will need to be replaced.
Washer dryer keeps stopping and starting	The 'Wrinkle Free' option has been selected.	Refer to page 33 for more information.

Solving general operating problems

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Not spinning properly	Load has gone out of balance.	Open door and redistribute load, then restart the washer dryer.
	Machine is not level.	Ensure machine is correctly levelled (refer to page 12).
	Suds build up.	Check the amount of detergent used, reduce if necessary (refer to pages 27 – 28).
Detergent or fabric softener remaining in detergent dispenser at the end of the cycle	Detergent drawer not properly closed or was opened part way through the cycle.	Ensure the detergent dispenser drawer is fully closed at the start of the cycle and remains closed throughout the cycle.
	Dirty or blocked detergent dispenser.	Clean the detergent dispenser (refer to page 37).
	Liquid sitting at the 'Max' level at the end of the cycle indicates a blockage.	Clean the fabric softener dispenser (refer to page 37).
	Dispenser over loaded with detergent.	Clean out remaining detergent (refer to pages 27 – 28 for dosing information).
Black or grey marks on clothes	Correct amount of detergent.	Ensure the correct dose of detergent is used for the load size and soil level (refer to page 27).
	Washer dryer needs to be cleaned.	Empty the machine and complete a 'Drum Clean' cycle (refer to page 37).
Tangling	Items not sorted correctly.	Separate larger items from smaller items.
	Washer dryer loaded incorrectly.	Load items loosely and individually into the washer dryer (ie not folded).
	Incorrect cycle for load type selected.	Use the 'Synthetic' cycle to wash shirts.
	Washer dryer overloaded in terms of its capacity or the cycle selected.	Try washing average to smaller load sizes.

Solving washer problems

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Washer dryer drains while filling	Drain hose too low.	Ensure the height of the drain hose is at least 800mm from the floor level (refer to page 14).
	Drain hose sitting in water.	Clear the drain.
Washer dryer is not draining	Drain hose blocked.	Clear the drain hose.
	Pump filter blocked.	Clear the pump filter (refer to page 38).
	Drain hose higher than 1200mm above floor level.	Lower the level of the drain hose (refer to page 14).
Filling continuously	Drain hose not connected to standpipe or tub.	Connect drain hose correctly (refer to page 14).
	Machine siphoning.	Ensure standpipe or tub is at least 800mm from the floor level.
Poor rinsing	Incorrect detergent used.	Use low sudsing, front loader detergent only (refer to page 27).
	Too much detergent used.	Ensure the correct dose of detergent is used for the load size and soil level (refer to page 28).
Cycle time longer than usual/Inaccurate time reading/ Adjustment of time remaining during cycle	The wash and drying time is approximate.	Wash and drying time may be influenced by a number of factors (refer to page 21).
	Low water pressure or flow rate.	Ensure that the inlet hose filter is not blocked.
	Out of balance or oversudsing.	Recovery from out of balance or oversudsing will extend cycle time (refer to page 40).
	Washing a large load.	Be aware that it will take longer for the machine to fill.
	Selecting various options.	Be aware that some options will extend cycle time.
Dye transfer	Coloured items not washed separately from white/light coloured items.	Remember to separate whites and colours.
	New or non-colourfast items not washed separately.	Wash non-colourfast items separately and select ‘Cold’ wash temperature.
	Wet items have been left sitting for too long.	Remove items from washer dryer as soon as the cycle is finished, or if items are not to be removed from the washer dryer immediately, select ‘Wrinkle Free’.
	Wash temperature.	Consider the wash temperature you select for your coloured items. Lower the temperature if you are concerned.

Solving washer problems

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Too many soap suds	Incorrect type of detergent used.	Use low sudsing, front loader detergent only (refer to page 27).
	Too much detergent used.	Ensure the correct dose of detergent is used for the load size and soil level (refer to page 28).
Poor soil Removal	Incorrect wash cycle selected.	Select a wash cycle that is appropriate for the amount of dirt (refer to pages 23 – 26).
	Insufficient detergent.	Ensure the correct dose of detergent is used for the load size and soil level (refer to page 28).
	Washer dryer overloaded.	Ensure the washer dryer is not overloaded in terms of its capacity or the cycle selected (refer to pages 23 – 26).
	Load was particularly dirty.	Select 'Pre Wash' for particularly dirty loads (refer to page 33).
	Items not sorted correctly.	Wash heavily and lightly soiled garments separately.
	Washer dryer dirty from previous wash or dry cycle.	After washing particularly dirty clothing, we recommend putting the washer dryer through a 'Rinse' cycle after the load has been removed, to wash away any remnants of dirt and to prevent it contaminating future wash or dry cycles.
	Incorrect wash temperature selected in relation to the type of soil.	Select a wash temperature suitable for the type of soil, eg warm for greasy soils, cold for muddy soils. Increasing the wash temperature generally improves soil removal and overall wash performance.
Washing very wet at the end of the cycle	Cycle selected not appropriate.	Particularly short or delicate cycles have shorter spins which can result in wetter washing at the end of the cycle.
	Incorrect spin speed for load selected.	Select a faster spin speed.
	An out of balance load has occurred.	The washer dryer compensates for the out of balance by using a lower spin speed, to reduce noise and potential damage to itself.

Solving dryer problems

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Dryer does not heat	Dryer set to 'Air Dry' cycle.	Check what cycle the dryer is set to, change to the preferred cycle (refer to pages 30 – 34).
	The dryer has progressed to cool.	The dryer will progress and display CooL (refer to page 34).
Dryer is taking too long/results were not satisfactory	Drying cycle selected not appropriate for the load.	Select an appropriate cycle for the load (refer to pages 23 – 26).
	'Dryness Level' selected not appropriate for the load.	Select a higher dryness level (refer to pages 23 – 26).
	Dryer overloaded for the cycle.	Each cycle has a maximum load size (refer to page 31).
		Try dividing the load in two and dry half at a time.
	Environmental conditions may be affecting dryer operation.	In hot, humid conditions the dryer will take longer to dry a load and be less efficient.
	Dryer not draining water properly.	Check the drain hose for blockages or damage. You may need to call for service (refer to page 38).
	Items got wrapped up inside other items.	Try separating items and drying similar items together. Open items out when you place them in the dryer. Do not fold them up. Untangle items, eg pull long sleeves out so they are not stuck/trapped on the inside of the garment.
Clothes getting too hot or damaged	Cycle selected not appropriated for the load.	Ensure the cycle selected is appropriate for items in the load (refer to pages 23 – 26, 30 and 31).
	Items removed from dryer before the end of cycle cool down had finished.	Removing items before cool down may damage clothing if it is not spread out and exposed to air to cool once removed from the dryer.
Cycle time longer than usual	Cycle time may be affected by a number of factors and is approximate.	Cycle time is affected by the size and composition of the load, how wet/dry the load was to begin with, the environmental conditions the dryer is operating in, cycle options selected, sensing while drying and any interruptions during the cycle (refer to page 21).

Solving dryer problems

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Linting.	Washer dryer is overloaded.	Remove some items from the washer dryer, cycles have certain capacity limitations (refer to pages 30 and 31).
	Loads not sorted correctly.	Dry lint givers separately from lint receivers. Dry similar colours together eg light coloured items with light coloured items, dark items with dark coloured items (refer to pages 23 – 6).
	Clothes over dried.	Over drying clothes in the dryer can cause them to attract lint. Use an auto sensing cycle or ensure you check your load if using the 'Time Dry' cycles to avoid over drying (refer to pages 23 – 26).
	New items have been dried in the washer dryer recently.	New towels or flannelette sheets can leave lint in the dryer, which may be picked up by subsequent loads.
Fabric damage	Delicate items not dried on an appropriate cycle.	Dry delicate items on a 'Delicate' cycle (refer to pages 24, 30 and 31).
	Metal parts on the items or in the load.	Fasten zips and other clasps before placing items in the washer dryer.
	Items not separated or dried on an appropriate cycle for the fabric type.	Dry similar items together. Ensure an appropriate cycle is selected (refer to pages 23 – 26).
	'Dryness Level' selected not appropriate for the fabric type.	Ensure the 'Dryness Level' selected is appropriate for the fabric type. Refer to the items care label (refer to pages 30 and 31).
	Instructions on care label not followed.	Follow the instructions on the care label of the items.

Solving dryer problems

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Creasing	Washer dryer overloaded.	Do not overload washer dryer.
	Incorrect cycle for load type.	Use specified cycle for particular load type and add on 'Wrinkle Free' option to your cycle.
	Spin speed too fast.	Select a slower spin speed.
	Wet clothes left in washer dryer or laundry basket.	Laundry left sitting wet is more likely to crease. If not removing clothes from washer dryer immediately at end of cycle, select the 'Wrinkle Free' option. Do not leave wet washing sitting in a washing basket.
	Wash temperature too hot for load type.	Select a lower wash temperature. Check items care label for correct care.
	Items not sorted correctly.	Sort load so that items of similar weight are washed and dried together (refer to pages 23 – 26).